Welcome to QuickPay 7. The software you have installed or about to install represents more than seven years of research and development into the different aspects of broadcasting and running timed, team, and judged events. Whether you are a small time producer or a major production company you will find Quick Pay extremely easy to use and learn while providing you with the flexibility to do almost anything you can imagine as a producer.

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Quick Start Guide for Select Baseball Leagues

Running a Successful Tournament

The first item of necessity is great or good internet connection at your field. The provider does not matter, but the bandwidth does. You MUST have 512K in upload speed. This is the MINIMUM speed necessary to stream, the ideal amount is 1.00 Mbps at each field (not complex).

The next item of necessity is proper promotion of the event. If you are streaming a tournament, the coaches, family, friends, and relatives must know that the tournament is being live streamed. The best way to do this is to utilize the "Team Watch" solution. By allowing the teams to share in the revenue by helping you promote the event you will see your viewership and sales sky rocket. Advertising at the event through banners, flyers and a monitor connected to the internet showing the live stream is also a great way to promote the event.

The third item of necessity is cooperation with the tournament director. QuickPay 7 allows for the team names and score to be posted as the game is streamed. If you do not know the information before the game, it is very tedious to input as you are streaming the game. Also, if the tournament director is uncooperative before the stress of the tournament begins, this will only compound during the time of the tournament.

Due to the monetization of the stream, we recommend a test run prior to the tournament. This allows you as producer to gauge the internet reliability, setup of equipment, and field layout prior to the event; therefore, maximizing profit on the day of the event. Troubleshooting is inevitable with streaming because multiple scenarios can take place. Knowing these problems before the event will make for a smoother streaming experience.

Part I - Introduction

1. Installation/Set-Up

A) Windows 7 will not allow QuickPay to run as is. Please follow these steps.

1. Right click the QuickPay icon and select the properties button at the bottom of the list.

2. Select the tab called "Compatibility" at the top of the pop up screen.

3. Then check the box "Run as Administrator". Click "Apply" and "OK".

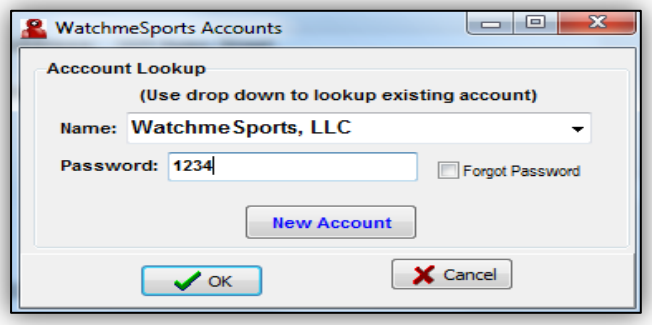
B) Now click the QuickPay icon and Download all updates if available

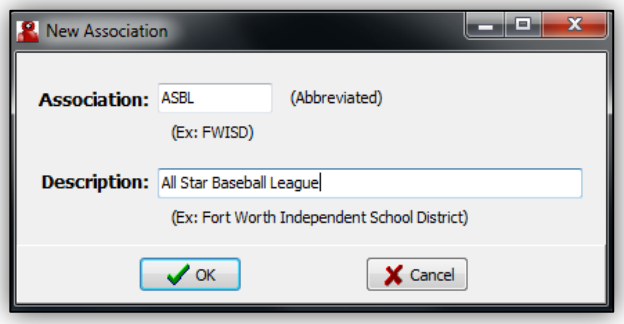
2. Setting up your Web Account and Association

A) When you start QuickPay for the first time you will be prompted to create a web account. You may do so by selecting your name from the list of current accounts on our system and entering in the password you created.

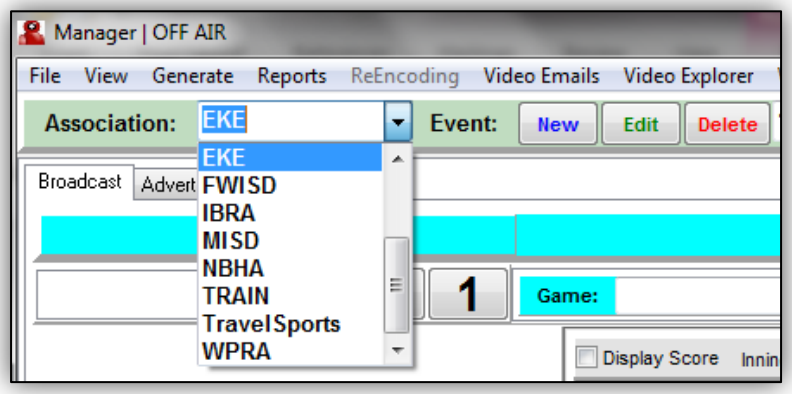
B) Now create an association for yourself by entering an abbreviation of the association.

For example, if you wanted to create an association for All Star Baseball League, your abbreviation will be ASBL. In the next space under the abbreviation you will type out the actual name of your association. See picture below for actual examples.





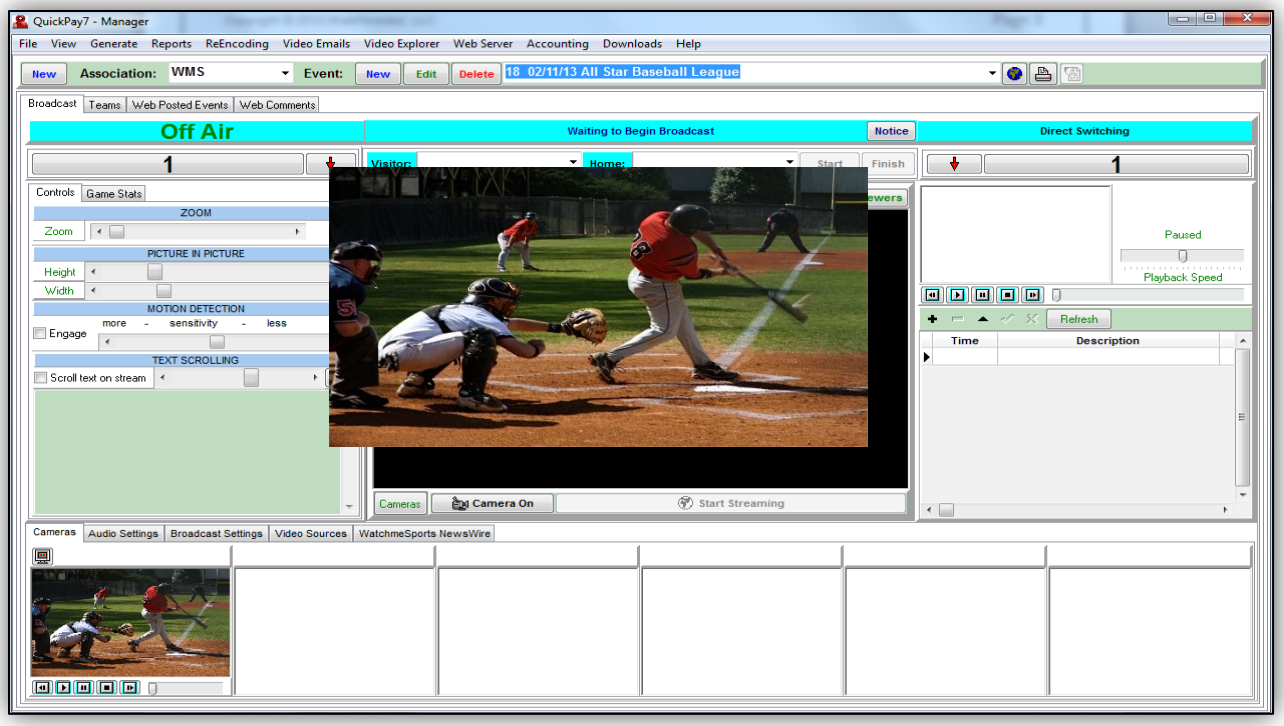
Part II - Event Management



The event page should appear for QuickPay 7. Click the drop down button under Association and scroll to the association you created. This should prompt you to create a new event under that association name. Click OK. It prompts you to enter the event category and event type. Select League as your event category and baseball as your event type. Do not use the wizard.

1. New Event

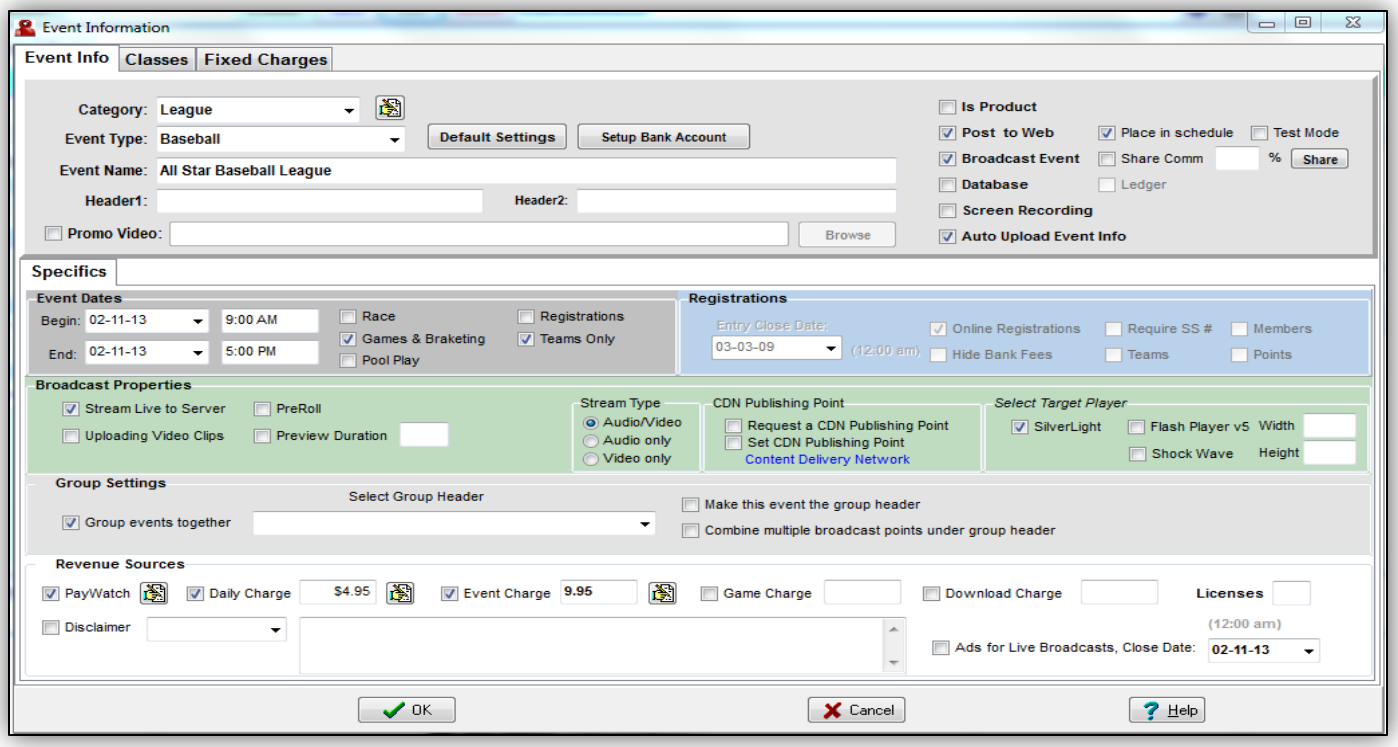
a. Type in Event Name
b. The Header #1 and Header #2 spaces are used for announcements of events
c. Click next to proceed.
d. You choose if you want your event broadcast live on WatchmeDad.com while the event is in progress. If you are archiving the event ONLY make sure this button is NOT checked.
e. Click Finish to return to QuickPay 7 Home page.



Notice your association and your event title with date are on the drop down lists at the top.

2. Edit Event

- Click EDIT button to edit your event.



- Notice you are under the event info tab at the top left corner.
- Your category, event type and event name have already been specified as you entered.

A. Click Setup Bank Account button – this allows QuickPay 7's back office to transfer monies from any sales of your content. Your information uploads to QuickPay 7's back office and is safe from any viewer. Follow prompts and enter in all information correctly. Click OK when all information is accurate.

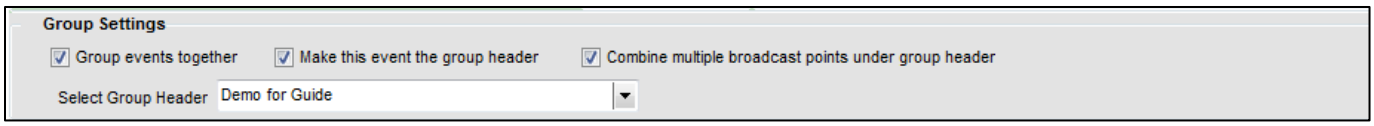
B. On the right side are 10 boxes to check. To stream baseball games and utilize the accounting part of the software, check post to web; place in schedule; broadcast event, database, ledger and auto upload event information (to WMS's server).

C. Now under the Specifics tab:

a. Make sure date and time for event is correct
b. Stream live to server needs to be checked
c. Use audio/video needs to be checked
d. Silverlight is the player to use on WMS

D. Group settings is very important:

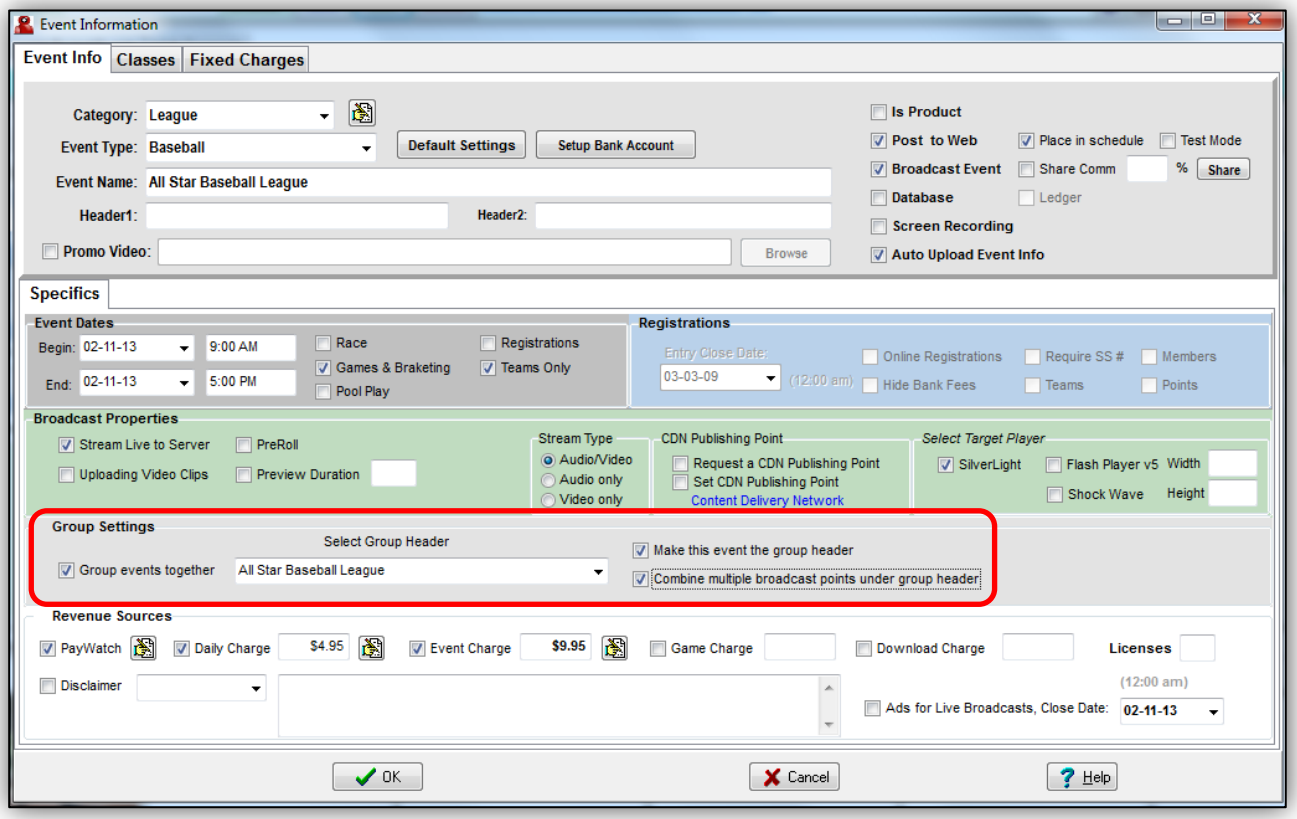
i. Designate ONE computer as your header computer to which all scorer computers are connected to. Under the event in QuickPay 7, if this is the header computer, check the "group events together" and the "make this event the group header" boxes. Also check the "combine multiple broadcast points with group header" button. The title of event in QuickPay 7 will come up under the "select group header" drop down list.



E. Revenue Sources: Once this is done, if you choose to charge for viewing the content of your event click the PayWatch button. Designate different charges for the pay daily charge and pay all charge for your event. It is important that this is done correctly or your content is free for all to view or if the charges are the same, people will expect to see all of the event for the price of the daily charge.

F. Ignore the Event Index File (optional) at this time. Refer to QuickPay 7 manual for information on this option.

G. If everything is correct then click OK. Your event is now set up in QuickPay 7 and on WatchmeDad.com website for viewing. It is time to set up ALL press box computers/field computers now.



3. Press box Computers/Field Computers

Open a press box computer and begin steps 1-5 again for setting up an association and event.

1) Download QuickPay 7

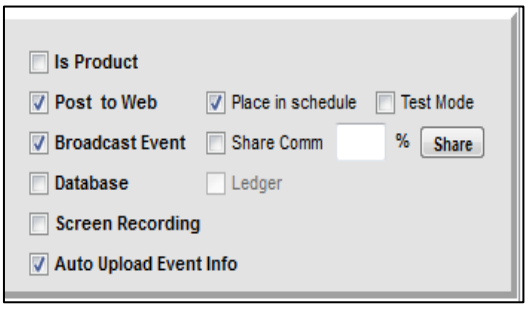
2) Create your Association

3) Create an Event – Title it the field title (Field A; Field 1…)

4) QuickPay 7 Home Page is the same as the picture above but with your titles.

5) Click the EDIT button to begin editing the event created.

a. On the right side are 10 boxes to check. For streaming baseball games bracketing piece of software click post to web; broadcast events; place in schedule; and auto upload event information (to WMS's server).



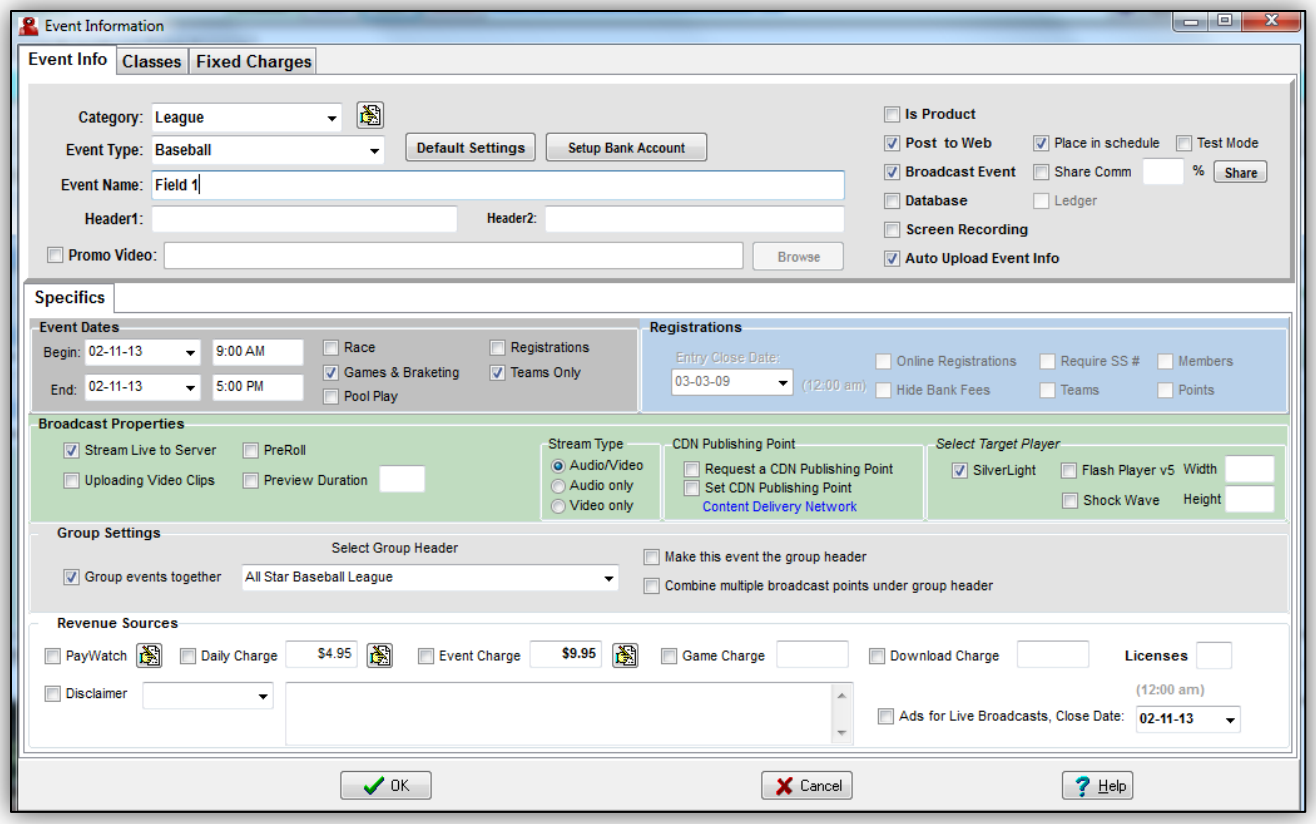
b. Now under the Specifics tab:

a. Check all dates and times for event
b. Stream live to server needs to be checked
c. Use audio/video
d. Silverlight is the player to use on Watchmedad.com

c. Group settings is where you now tie into the header computer.

- ONLY check the "group events together" box. Then scroll until you find the header event.

d. Click OK once scorer computer is connected to header event by group settings.



At this point the scorer computer is connected to the header computer.

F. If you have multiple fields or scorer computers to connect to your event, repeat these steps again for each scorer computer for each field.

Part III – Equipment Setup

You cannot stream without a sound device recognized by QuickPay 7

1. Push – IP Camera Setup

The Push IP configuration requires five items:

1) IP Camera with Housing

3) CAT 5 Ethernet cord (2)

4) POE Switcher

5) Computer with power source

6) 3- Outlet black extension cord (1 ft)

7) Microphone into USB port

IP Camera Setup – First boot up your computer.

a. Connect one end of the CAT 5 Ethernet cord into the camera and the other end into the POE port on the switcher.

b. Plug the second Ethernet cable into the Network Port on switcher and connect it into the LAN port of the computer.

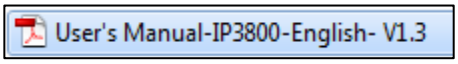
c. Be sure your PoE switcher is plugged in and receiving power.

d. Connect the microphone into a USB port.

2. Getting your camera to be recognized by the computer

1) Install the software that came on the disk with the camera into the computers you wish to stream from.

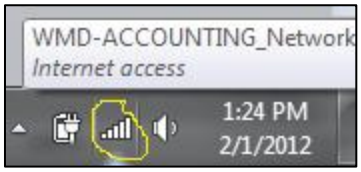
Please choose the SecureUtility version. Connect the Crossover cable to the computer while installing.

- Install the camera manual in PDF format from this page as well. Understanding your camera settings is key to quality video stream. 

2) Put a short cut on your desktop for the software that runs the IVigil camera for ease of access.

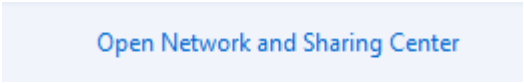
3) Understanding the factory default settings for the I Vigil camera is necessary. When searching for an IP or internet protocol address, the factory settings are programmed automatically. For ALL I Vigil – FNB2 cameras the factory default IP address is: 192.168.100.100.

4) To make sure your internet settings on your computer can read this camera you must manually configure.



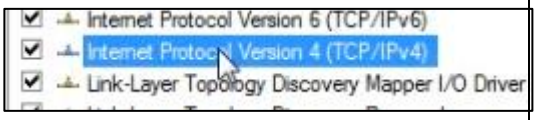
5) Scroll to the bottom right corner of your computer and click the internet “bar” button.

Click the “bar” button and at the bottom of the list click on the “Open Network and Sharing Center”.



6) Click on “Local Area Connection”.

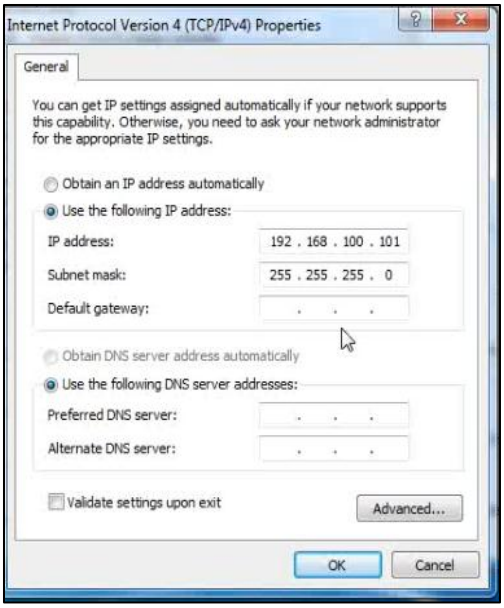
7) Once the page opens, notice you have no internet access and you are on the IPv4/IPv6 connectivity. Please click the properties button.



8) Numerous options appear, however you are most interested in the Internet Protocol Version 4 (TCP/IPv4). Click on this and the properties button will appear for it. Please click on Properties

button.

9) This opens up the properties for the TCP/IPv4 Connection properties. Remember the default factory IP address for the IVigil camera is 192.168.100.100. You need to set the IP address to 192.168.100.101. It needs to be exactly like the picture to the right. Once it is then click the OK button. Click OK or Close for all open windows. Now that you have manually set up connectivety properties, your camera will be connected to the internet source it is reading.



Make sure only one camera is plugged into the PoE switcher at one time while configuring the settings!

10) Please type in the camera IP address into your Internet Explorer search bar for the camera software to appear.

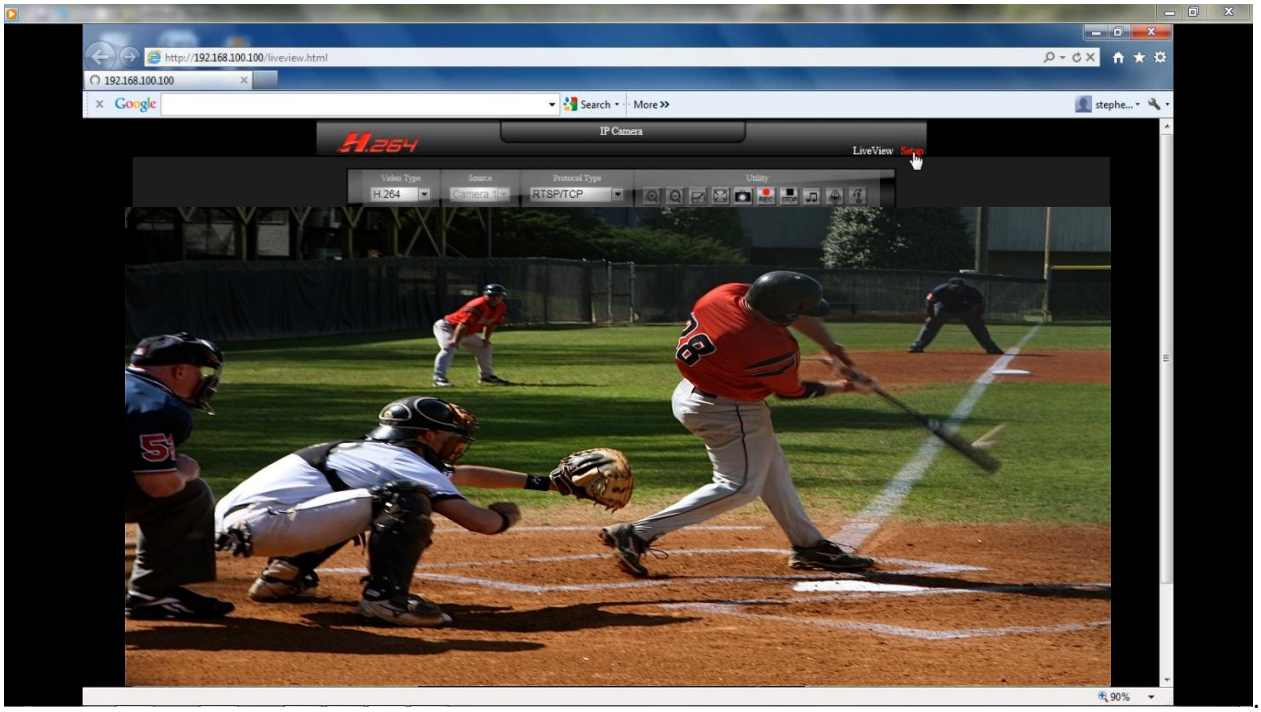
11) The camera software is password protected and the factory default settings are:

Name: admin

Password: admin

Then click the log in button. This will pull up the camera feed. Please note that default settings have the camera working in H.264 video type and RTSP/TCP protocol type. Please leave these settings because it

works best with Quick Pay 7. Allow the pop-up blocker to install a program.



12) Getting to know your camera is a great idea! It affects your quality of video. This portion will not go to the depth necessary for you to understand all of the IVigil settings. Please download a user guide from the SecurCon website for further help. Nevertheless, we will adjust a few settings below that are necessary for professional looking video using QuickPay 7 software.

a. Removing date and time from screen:

- Go to SetUp in the upper right corner of the screen and click on it.

- Click on Camera tab on left of video stream.

- Go to the OSD (on screen display) section and click the SETTINGS tab.

- Scroll down to the bottom and Uncheck the Enable button for the date and time.

- Then click SAVE.

b. Setting the Resolution/Bitrate/Frames for streaming

- Click the BASIC tab on the upper left portion above the video feed.

- Notice it is H.264 format

- Change the RESOLUTION tab from 1040x720 to 640X480.

- Change the BitRate to 3.

-Change the Frames to 30 then click save.

c. Changing your IP address on your camera:

- Click the NETWORK tab on the main setup page.

- Since the computers network address is set to 192.168.100.101, and the factory default IP address is set to: 192.168.100.100 it is a good idea to change the camera to 192.168.100.102.

- Change it and click SAVE.

- Always inspect what you expect: so type into the web browser the IP address 192.168.100.102.

- Enter the same name and password as above and once the software is loaded click the SETUP button on the upper right hand side of the screen.

- Select the NETWORK tab and make sure the IP address of the camera is correct.

- Exit the program and open Quick Pay 7.

Configure settings for SECOND IP camera (optional):

1) Please plug in the second camera to the PoE port switcher and unplug the first one.

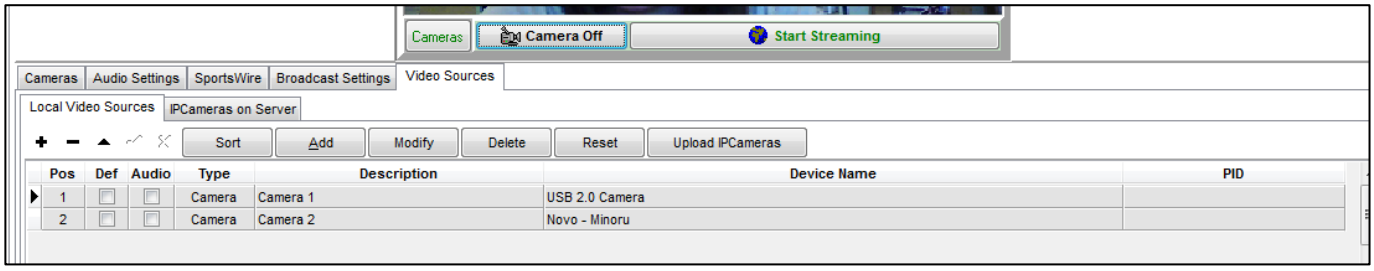
2) Follow all portions of steps 11 and 12.

Displaying camera in QuickPay 7:

1) Open QuickPay 7

2) Pause and take a moment to read the broadcasting screen that is first displayed. It is best to read right to left starting and the top. Notice it opens up to the Broadcast section.

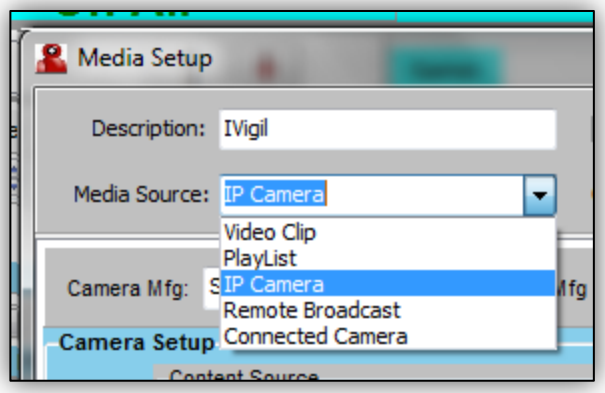
3) Click the Video Sources tab at the bottom of the page.



4) Click the Add button

to add the IP camera to the list of video sources. Quickpay 7 allows you to adjust the position of the camera (Camera 1, Camera 3, Camera 6…) and name that particular device.

5). Under the MEDIA SOURCE drop down list, select IP Camera as your media source.



a. Type in the description of the camera (Field 1, Yankee Stadium, Ring Side…)

b. Use the drop down menu for Camera Mfg.(Manufacture) and select the appropriate manufacture (SecureCon for the example)

c. When the manufacture is selected you must manually select the correct Camera URL as well.

d. Under Camera IP, type in the address given during the installation process of the IP Camera.

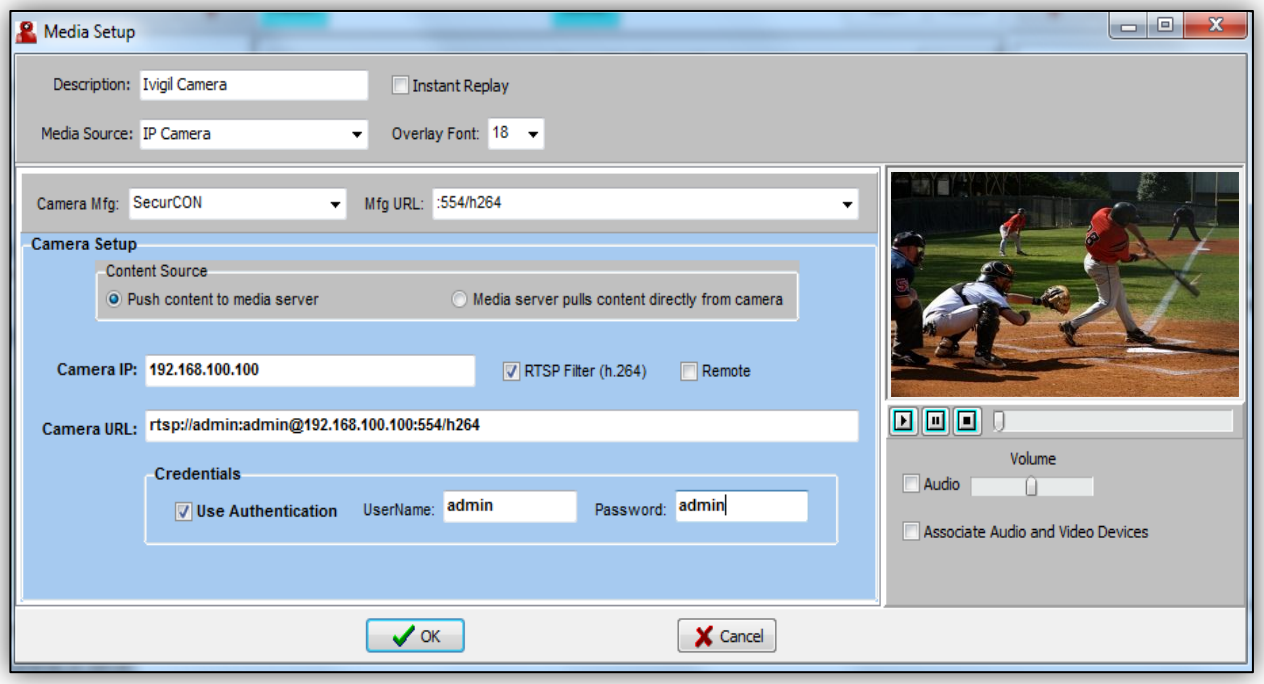
Example: 192.169.100.102

e. “Credentials” is required for the IVigil: Check the boxed marked “Use Authentication”

Username: admin

Password: admin

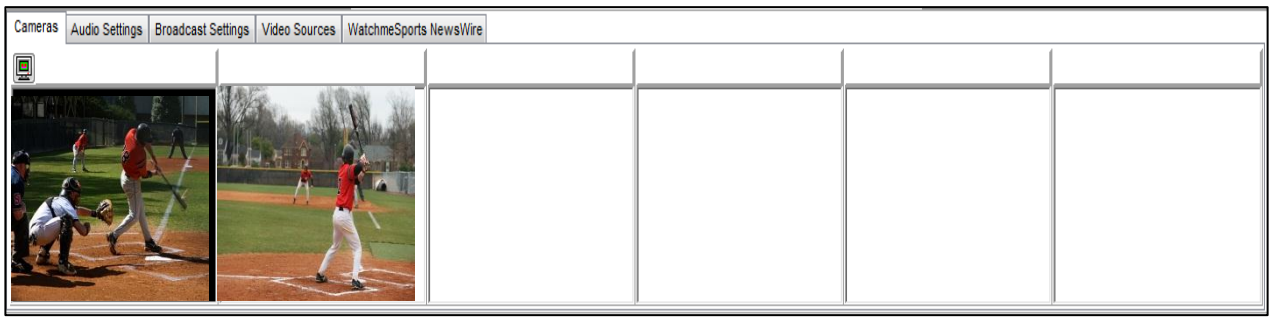
f. Click the Play button on the right hand side of the controls to see your video feed play in QuickPay 7.



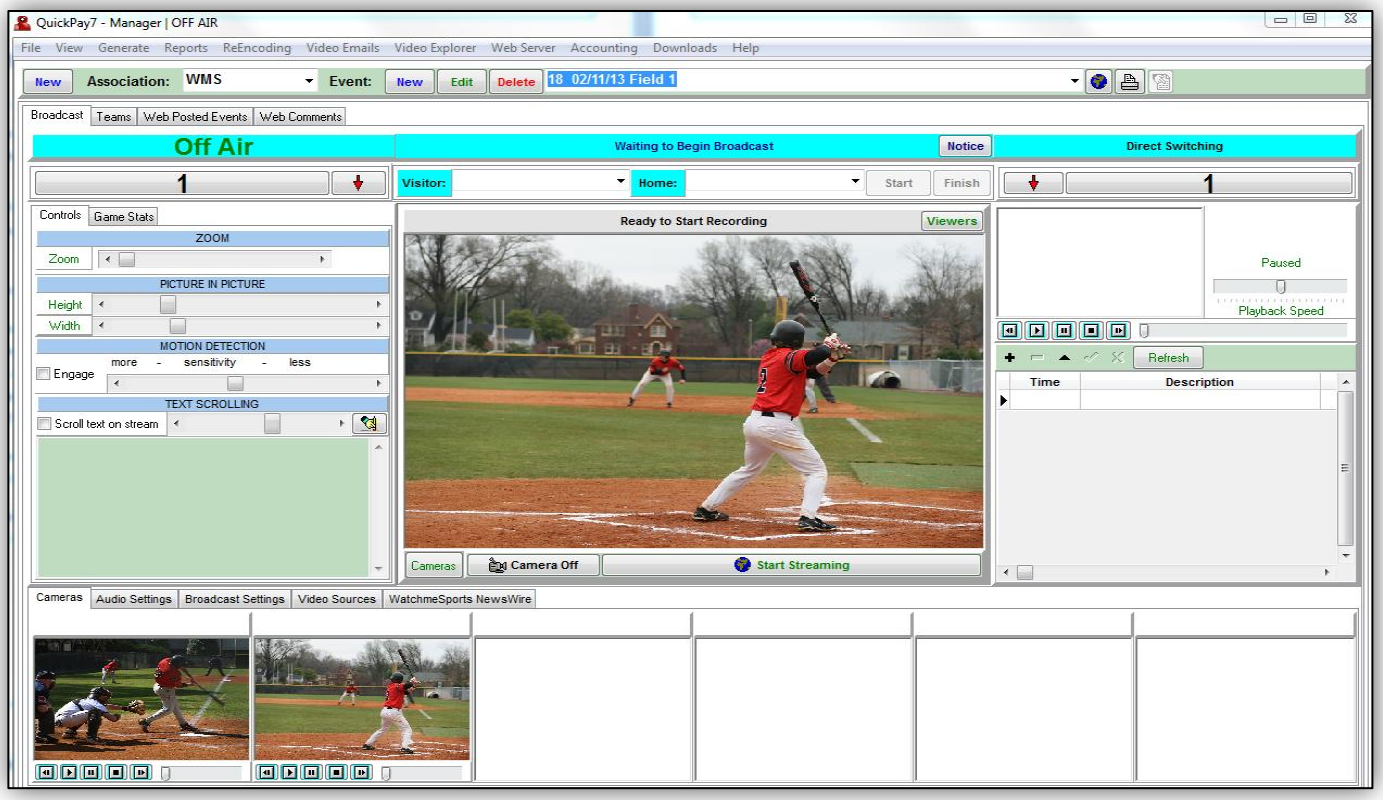
Part V - Broadcasting

1. Streaming Settings

Notice that there are five tabs directly above the six camera screens. These tabs allow you to adjust your streaming settings.



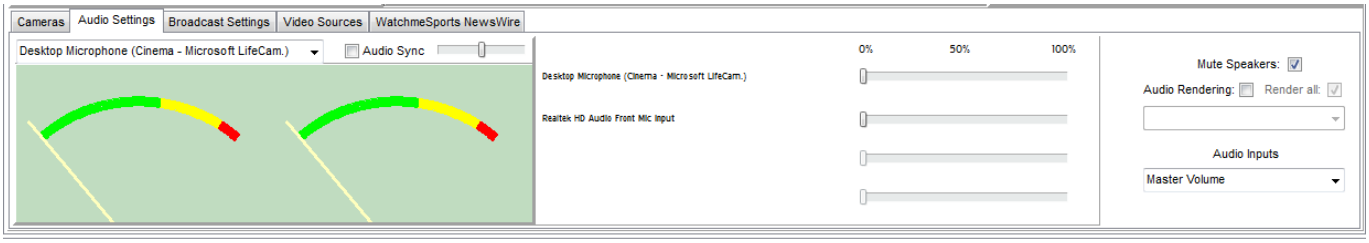
A. Cameras: Notice the camera sources QuickPay 7 reads. In this case, it's camera 1 and camera 2.



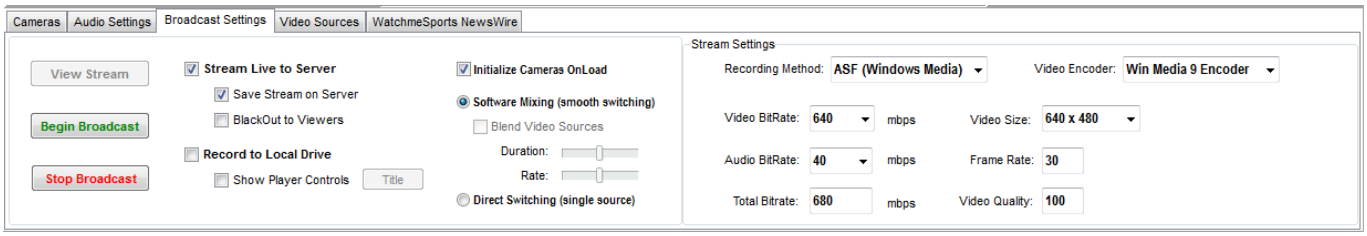
. - When you click on the camera you wish to stream it will appear in the large screen at the center.

B. Video sources: This tab ties directly into the cameras that QuickPay 7 reads. This is where you add video sources like cameras, video clips for ads, webcams… or any other camera sources that are utilized in the live broadcast.

C. Audio Settings: This tab is where the meter reads the level of sound played on the live stream. QuickPay will automatically read the internal sound source (microphone) in the cameras. You will need to turn up the volume to 100%.



D. Broadcast settings tab allows you to choose your video stream settings. Save Stream to Server must be checked if you are broadcasting and want to archive your footage.



E. SportsWire is for typing a message that you want your viewers to see on watchmedad.com and is similar to the ticker tape on ESPN or FoxNews.

2. Start Streaming

1. Notice you are OFF AIR (upper right near tabs) and there is no game in the game scroll bar.

2. Click the down arrow under game on the scrollbar to select the team you wish to begin streaming.

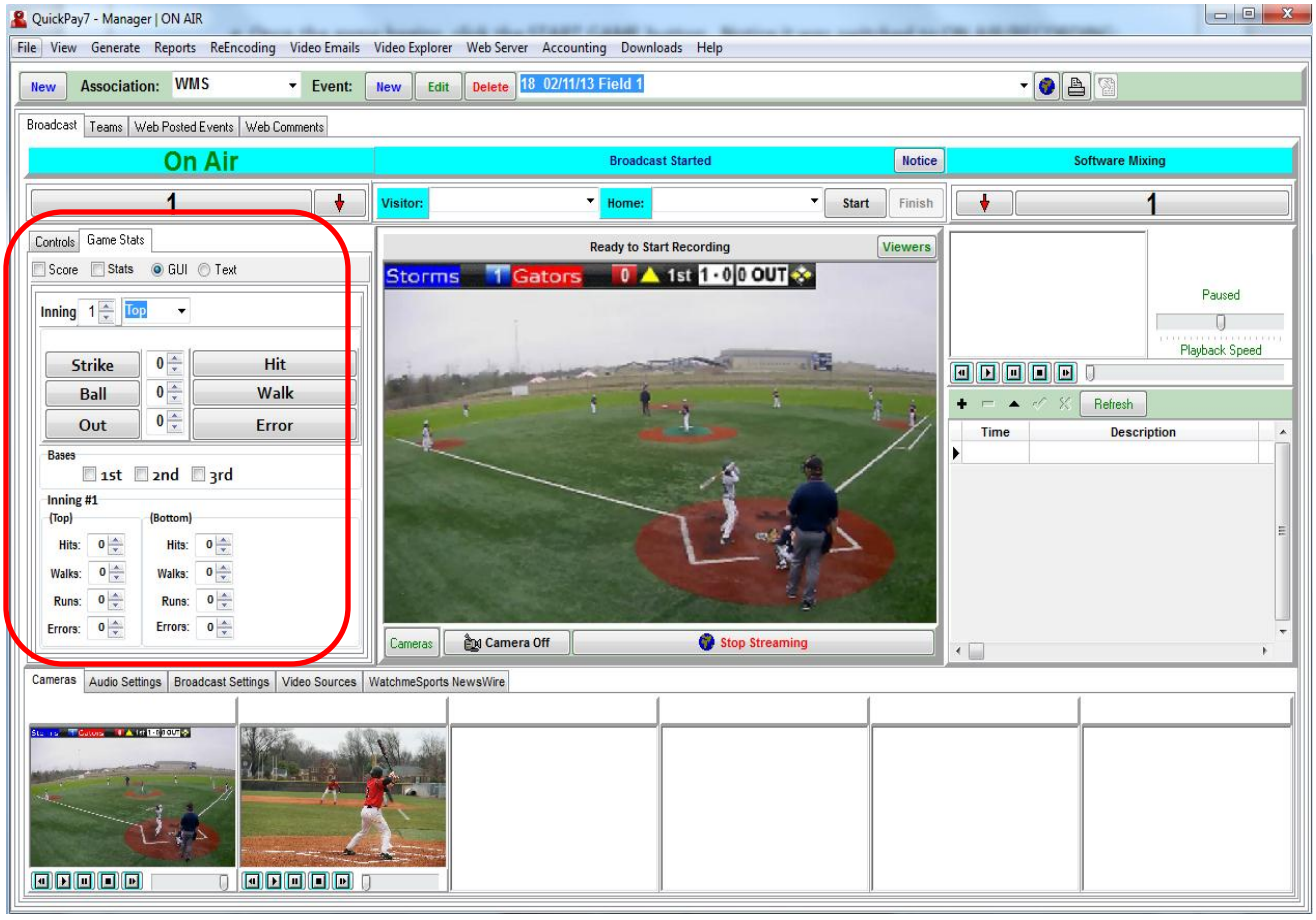
3. To start streaming a blank field, so your viewers on WatchmeSports.com know a game will happen shortly, click the START STREAMING button on the bottom right of the broadcast screen.

Once the game begins, click the START GAME button. Notice it was switched to ON AIR/RECORDING; BROADCAST STARTED; AND PLAYING.

A. Input Score:

Select the game or teams. You can also type them in directly to the Home and Visitor boxes above the video screen. Then click "Start" next to the "Home Team" box

Keep the score as well as all stats for each batter as the game is played. Simply check the GUI box as well as the score box. A graphic user interface has been created to bring the viewing audience right in the action like never before. By simply adjusting the balls, strikes and outs the inning will be automatically changed. All runs hits and errors can be displayed by clicking "Stats". To return to the GUI simply un check the "Stats" box and recheck the "GUI and Score" boxes

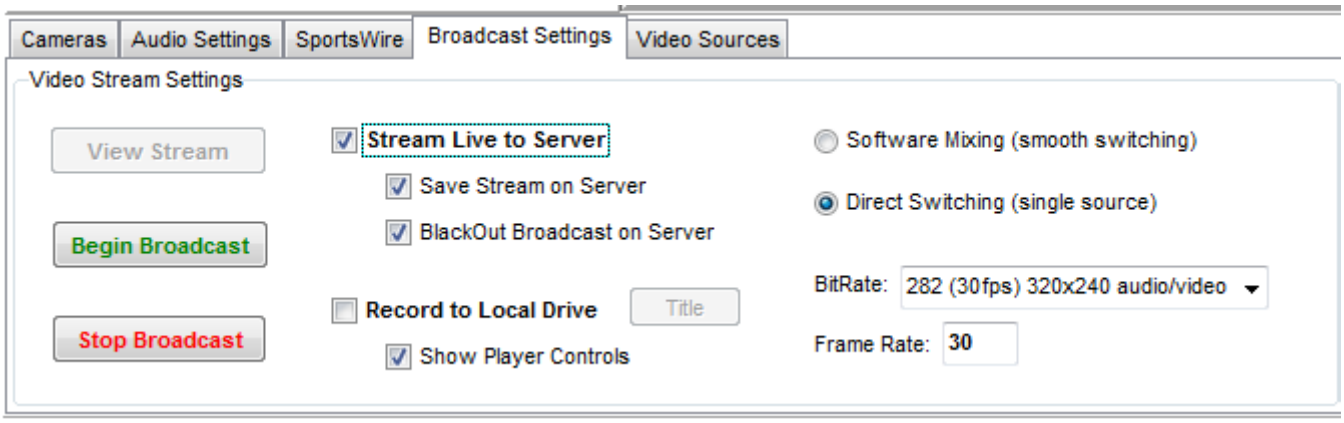


h. When the game is over, click Finish and QuickPay 7 will archive the game with the FINAL score. Notice your screen now reads ON AIR; FINAL; BROADCAST STARTED. If more games will be played on this field then continue streaming.

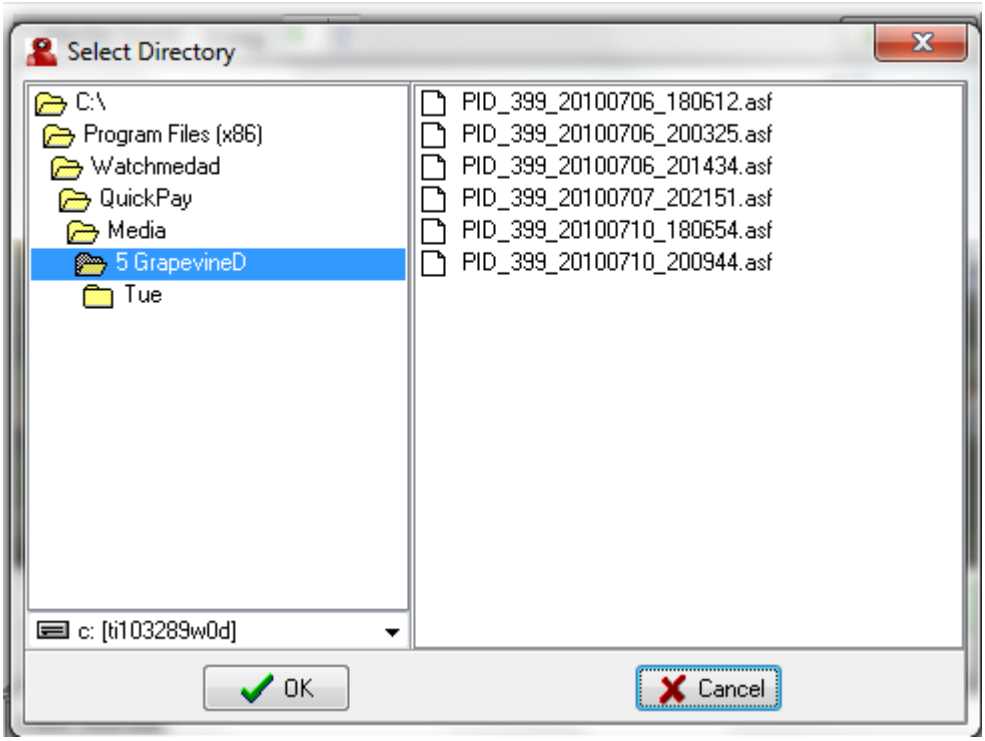
3. Archived Content

If you do not wish to live stream your broadcast, on the edit event page your need to have archive to server checked. Also, “save stream on server” and “blackout broadcast on server” need to be checked.

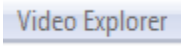
When a stream is interrupted, the video automatically saves on the hard drive of the computer. The producer needs to manually place this saved content into the event folder on the server.



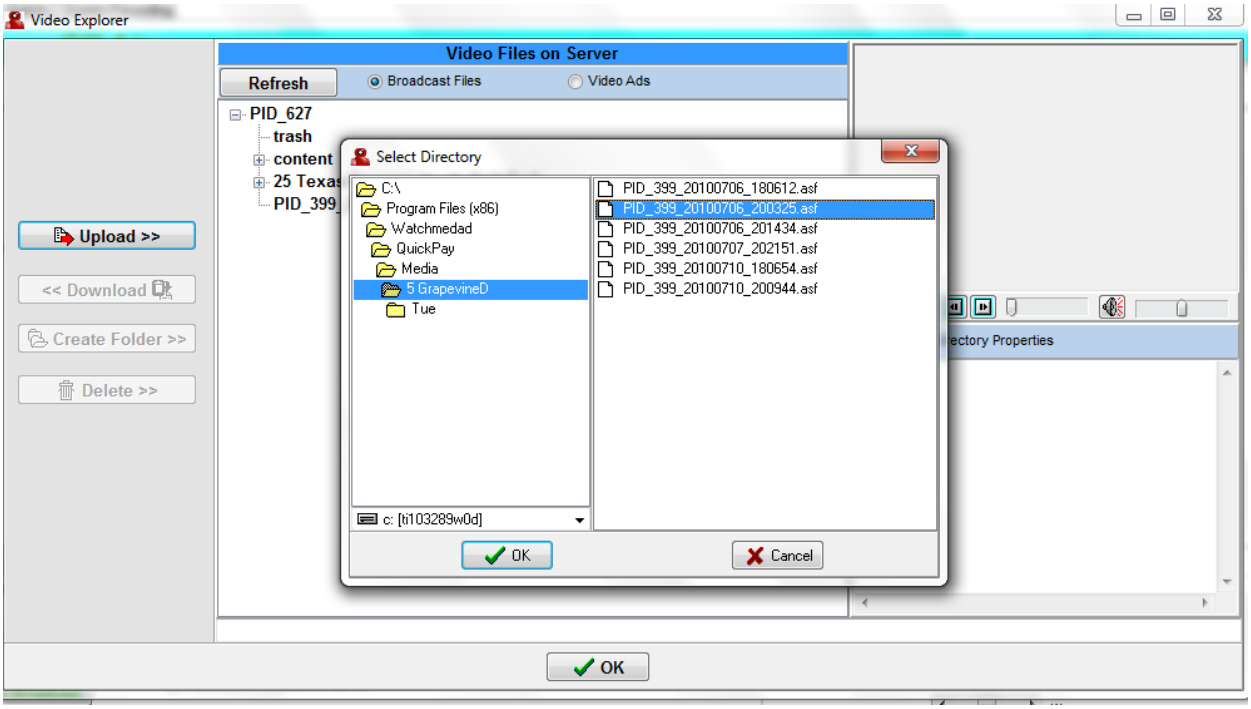
When the "Show player controls" is checked, click "BROWSE" and it will pull up the video content saved on the hard drive.

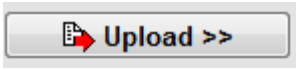


The content is that was not archived shows up on the right side (as pictured above). Highlight the content desired and click ok. This brings you back to the broadcast page where the video begins to play.

If this is the correct footage you want to place on the server under that event, then click 

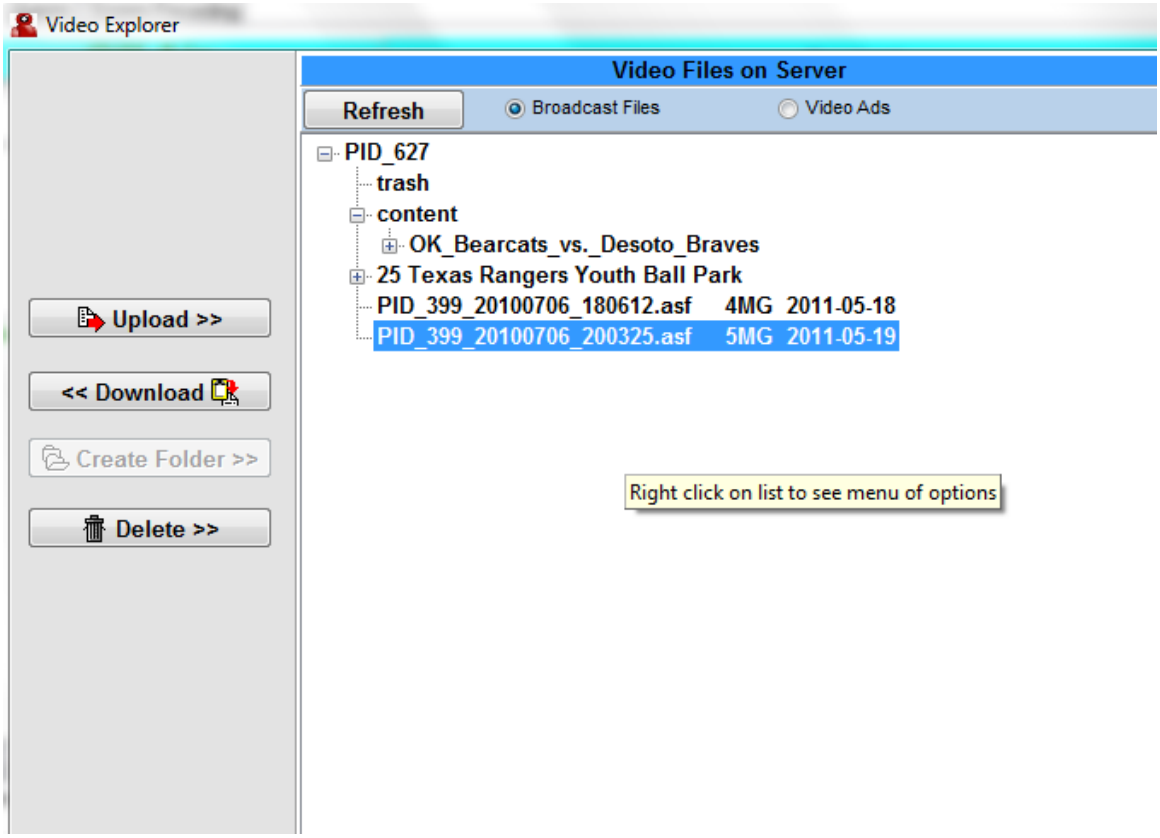
on the toolbar (where FILE is located).



Click the 

button to upload that particular clip. Follow the prompts generated.

Click and drag the file clip into the folder created for the game that had missing footage. QuickPay sorts the clip by time, so if an inning was missing, it places it in the correct order.


Video Explorer
Video Files on Server
Refresh
Broadcast Files
Video Ads
PID_627
trash
content
OK_Bearcats_vs._Desoto_Braves
25 Texas Rangers Youth Ball Park
PID_399_20100706_180612.asf 4MG 2011-05-18
PID_399_20100706_200325.asf 5MG 2011-05-19
Upload >>
<< Download
Create Folder >>
Delete >>
Right click on list to see menu of options

Part V – Basics of QuickPay 7 Accounting Feature

QuickPay 7 has the ability to fully maintain an accounting record for each event managed by it. It will manage expense and income accounts, equity and liabilities, write checks, make journal records, print income statements and balance sheets for any given time period. All records are stored on Watchmedad.com's webserver and are easily downloaded within the software itself.

At any given time, by selecting the ACCOUNTING drop down menu, there is access to your financial information from the HEADER computer only. We recommend that this HEADER computer is not used to stream or broadcast, it can be done; however anyone who understands our software has access to your financial information including your bank account number.

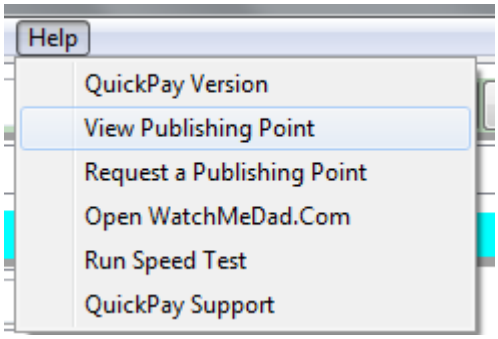
Please refer to the Complete Quick Pay Manual on WatchMeDad.com under Support for a detailed description of every component involved in Quick Pay's accounting system.

This guide is simply written to aid those who want a basic accounting for the event produced. Know that the software is written for formal accounting which means you must look at your financial transactions from your point of view.

1. Money Flow

Understanding how the payments are processed or assigned is necessary for understanding how the money flows into your checking account.

1) Your Producer ID (PID) is the first way the money is sorted. You find this by selecting the HELP menu and VIEW PUBLISHING POINT.



2) The next item is by your Association. You may have numerous associations with any given producer ID (PID).

3) The third way money is transferred is by your event number. This information is on the Header computer by the event title and date.

2. Accounting Menu

1) The accounting menu opens a window that provides 5 tabs and a menu for viewing different accounting functions. Each menu item has a list of functions that are also available on each tab page. You can access these functions from the menu or click on the tab and use the buttons on the tab.

Tabs on the Accounting Page:

Accounts – is a table of your chart of accounts that maintain balances for each account.

General Journal – is a table of journal transactions for all contestants ledgers, checks and deposits.

Checks – is a table that lists all checks written.

Vendors – is a table of accounts payable vendors that you can use to lookup names during the writing of checks.

Defaults – Displays default accounts that tell QuickPay how to manager special accounting procedures that virtually automates the accounting process. It is also on this tab that checking account specifics are stored. Specifics such as the next check number to print, the check form to use when printing checks and graphics palettes for storing two signatures.

2) Before we move any further, let's define your chart of accounts.

- This will bring up an ACCOUNTS tab. An account is made up of seven fields. The Account #, Description, Category, Prior, Debit, Credit and Balance fields. Below is a description of each field.

Account # - The account number can be any number you choose, however, standard accounting practices would dictate that Asset accounts are 100-1999. Liabilities are 2000-2999, Owner's Equity are 3000-3999, Income are 4000-4999, and Expenses are numbered 5000+.

Description – should reflect how the account relates to the activity you are tracking.

Category - Allows you to group accounts within the number ranges of the different classes of accounts. For example, Assets are numbered in the 1000's, but the easiest way to tell if an asset is current or fixed is to simply categorize the account as such. QuickPay supplies a list of category's already defined. These categories are accessed through a drop down list box why you click on the Category field of the account you are working with. It is critical that each account received a category or financial reports will not reflect accurately the state of your accounting.

Prior – is the prior year balance. It is established after you have closed the year.

Debit – Increases Assets and Expenses and decreases Liabilities and Income.

Credit – Increases Liabilities and Income and decreases Assets and Expenses.

Balance – The balance value will depend on whether you have asked QuickPay to Generate Balances for an event or for the Fiscal Year. Generating Balances for an event will hide the Prior column and look at only the Debit and Credit amounts for each journal entry for the selected event as it affects each Account. Generating Balances for the Fiscal Year will look at all the General Journal entries for the current year and add them together to the Prior Balances resulting in an up-to-date balance for each Account.

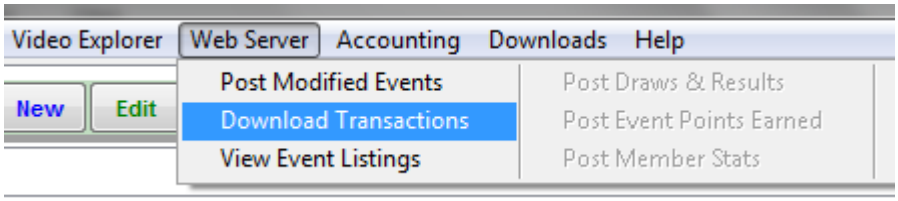
3) When setting up the accounts you most use, using the Accounts tab simply lists the Chart of Accounts.

- Use the edit keys to delete or add an account to this list.
- The + is to add a line
- The – deletes a line
- The check lets you edit a line and saves it

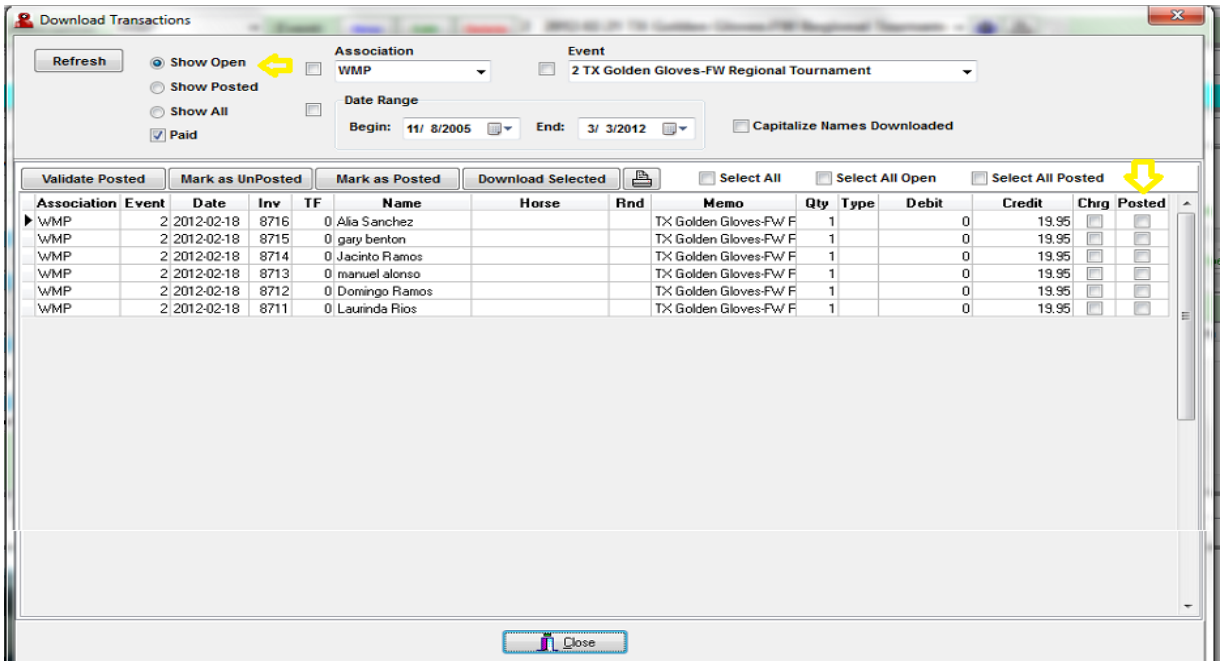
3. Downloading Transactions

1) Open QuickPay 7. Please be connected to the internet first.

2) On the HEADER computer only, click the WEB SERVER tab and scroll to DOWNLOAD TRANSACTIONS.

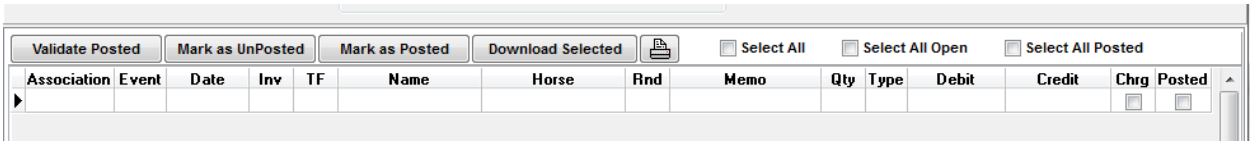


3) When the downloading screen appears, take a moment and read what features are on this page starting at the upper left corner working down to the bottom.

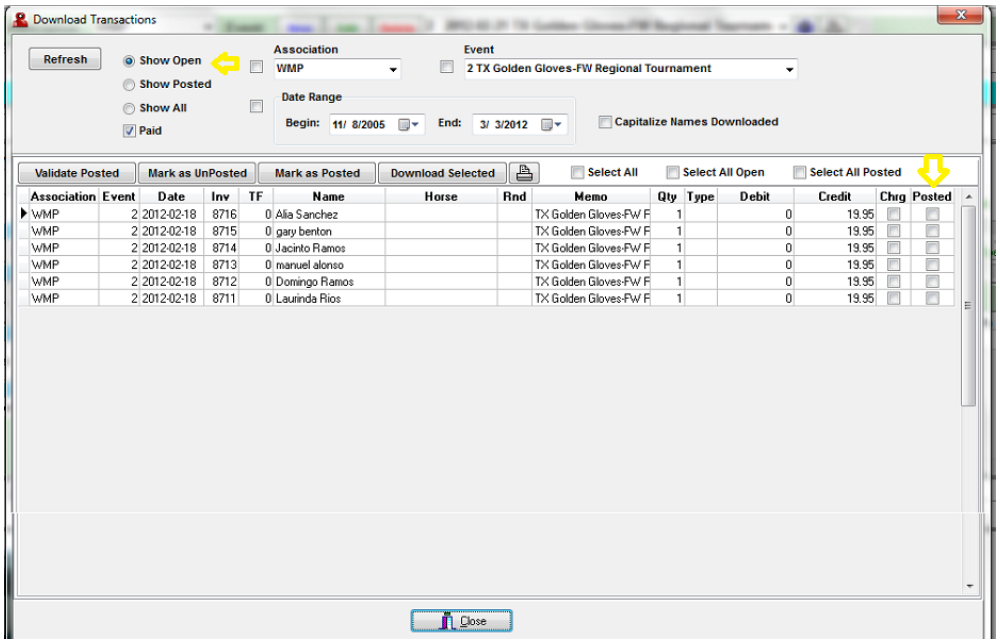


- Notice you may sort your information by three categories:
  - SHOW OPEN – Transactions on the server that need to be recorded in your ledger.
  - SHOW POSTED – Transactions previously downloaded that ARE recorded on your ledger.
  - SHOW ALL – Both open and posted transactions associated with your PID or Association.
  - Select the REFRESH button once you choose your category sort.

- You may also narrow your sort further by Association, Event title or Date for each of the three accounting categories mentioned above.
- Selecting the option allows for you to identify which transactions are most current within your transaction list.
- The next section is another sorting mechanism that allows you to select only the transactions you desire to download from watchmedad.com's server.
  - Validate Posted – will highlight all transactions that did not get posted or downloaded to your register.
  - Mark as Unposted – Sets all selected transactions as unposted to the register or general journal. Use this button in conjunction with the Validate Posted button.
  - Mark as Posted – this takes all transactions and marks them as posted to your register and general journal. When examining numerous transactions, it is helpful to check the Capitalize Names Downloaded button to distinguish between ones posted before a given date.
  - Download Selected – this downloads selected transactions from the watchmedad.com server to your register. To select specific records hold the CTRL key down and using your mouse click on each record. Click the Download Selected button and the program will prompt you as to how man transactions you are downloading.

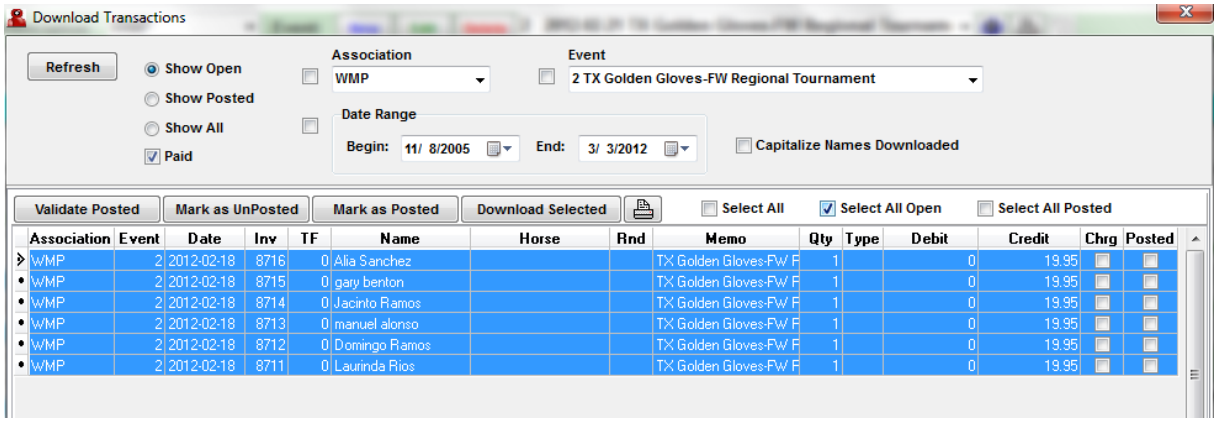


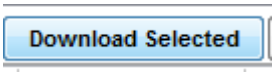
Now that you have read this page and understand its functions, let's get on with the steps of downloading your transactions.



4) This event has 6 transactions that are OPEN and need to be posted to the register.

5) Since none of these transactions are selected or posted, hit the Select All Open button. This will highlight in blue the transactions you wish to download.



6) Select the DOWNLOAD SELECTED button 

and it will prompt you that there are 6 transactions to download. Follow the prompts.

7) The transactions disappear from the SHOW OPEN sort screen because they are not open anymore. If you select the SHOW POSTED button and hit REFRESH at the upper left corner, these six transactions will appear with checkmarks in the POSTED column on the right side of the page.

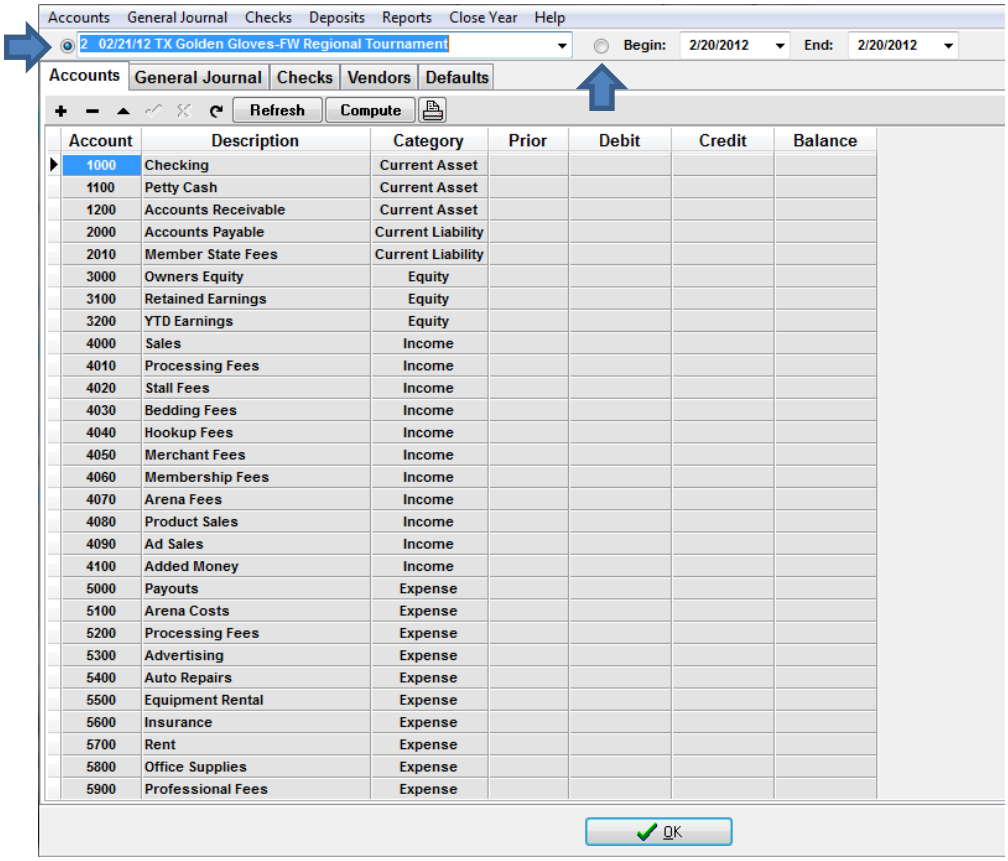
8) Click the close button at the bottom of the page if you have no further transactions to download.

4. Computing the Accounts/General Journal

1) Click on the ACCOUNTING menu at the top.

2) Notice this page is blank and should have your updated version of a chart of accounts.

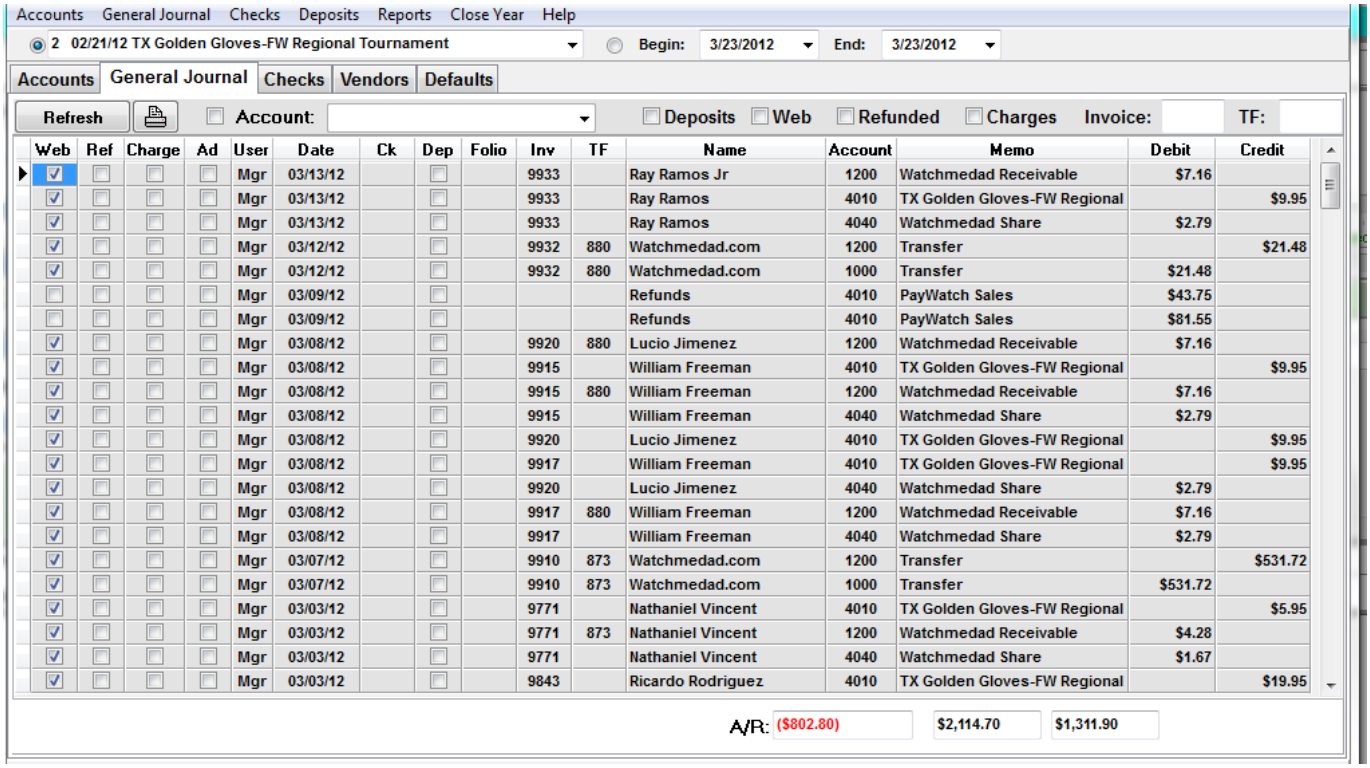
- Also notice this entire page can be sorted by date or by event.



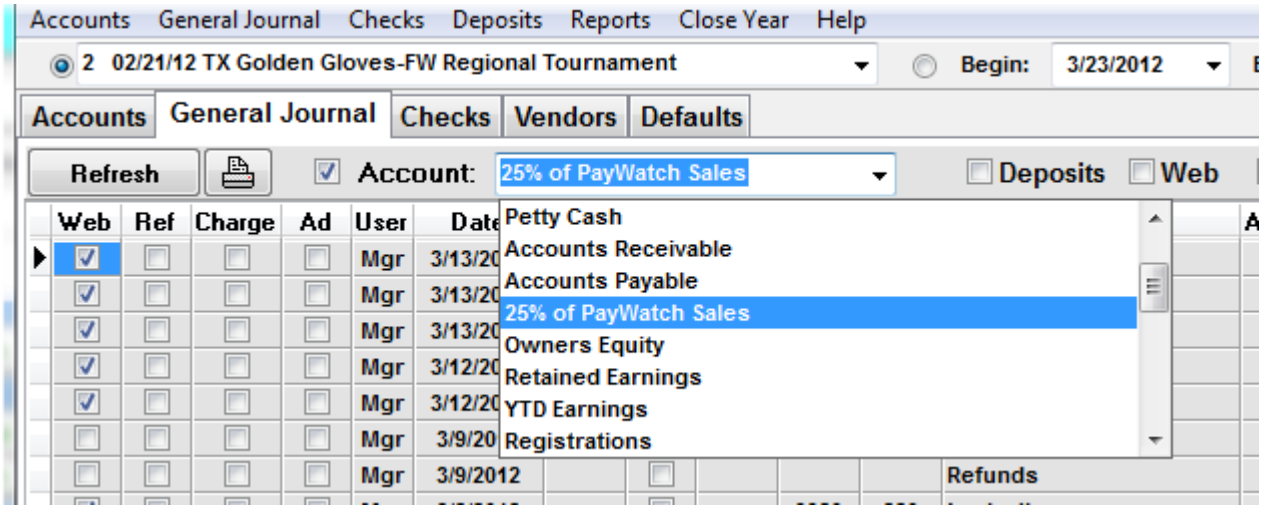
Account	Description	Category	Prior	Debit	Credit	Balance
1000	Checking	Current Asset				
1100	Petty Cash	Current Asset				
1200	Accounts Receivable	Current Asset				
2000	Accounts Payable	Current Liability				
2010	Member State Fees	Current Liability				
3000	Owners Equity	Equity				
3100	Retained Earnings	Equity				
3200	YTD Earnings	Equity				
4000	Sales	Income				
4010	Processing Fees	Income				
4020	Stall Fees	Income				
4030	Bedding Fees	Income				
4040	Hookup Fees	Income				
4050	Merchant Fees	Income				
4060	Membership Fees	Income				
4070	Arena Fees	Income				
4080	Product Sales	Income				
4090	Ad Sales	Income				
4100	Added Money	Income				
5000	Payouts	Expense				
5100	Arena Costs	Expense				
5200	Processing Fees	Expense				
5300	Advertising	Expense				
5400	Auto Repairs	Expense				
5500	Equipment Rental	Expense				
5600	Insurance	Expense				
5700	Rent	Expense				
5800	Office Supplies	Expense				
5900	Professional Fees	Expense				

3) Computing the accounts page is basically computing the sort you created for the General Journal. The General Journal is a table that shows all the transactions for an event or for the Fiscal Year. These transactions will include fees collected, checks written and deposits made. The view reflected in the journal is dependent on the search criteria you select. To see all journal entries for the Fiscal Year select <Fiscal Year> in the events drop down box. To see journal entries for a date range select the radio button to the left of Begin and define and End dates. Clicking on the Refresh button will display those entries that reflect the search criteria. The Print button allows you to print out the journal entries displayed.

- Click on the General Journal tab.
- Let us take a moment and examine this picture.



- Each of the check options and fields represent part of the search criteria.
- By clicking on the Account check box you can see just those journal entries for a specific account within an event or a date range.



Checking the following check box options will produce entries with these attributes.

Deposits – Deposits made and recorded in a manual journal entry or by Watchmedad.com.

Web – Those entries that came from Watchmedad.com, such as registrations, payments, refunds, and money transfers from our back office system.

Refunded – Refunded transactions, typically a web transaction to reverse a bad check for a Watchmedad.com registration.

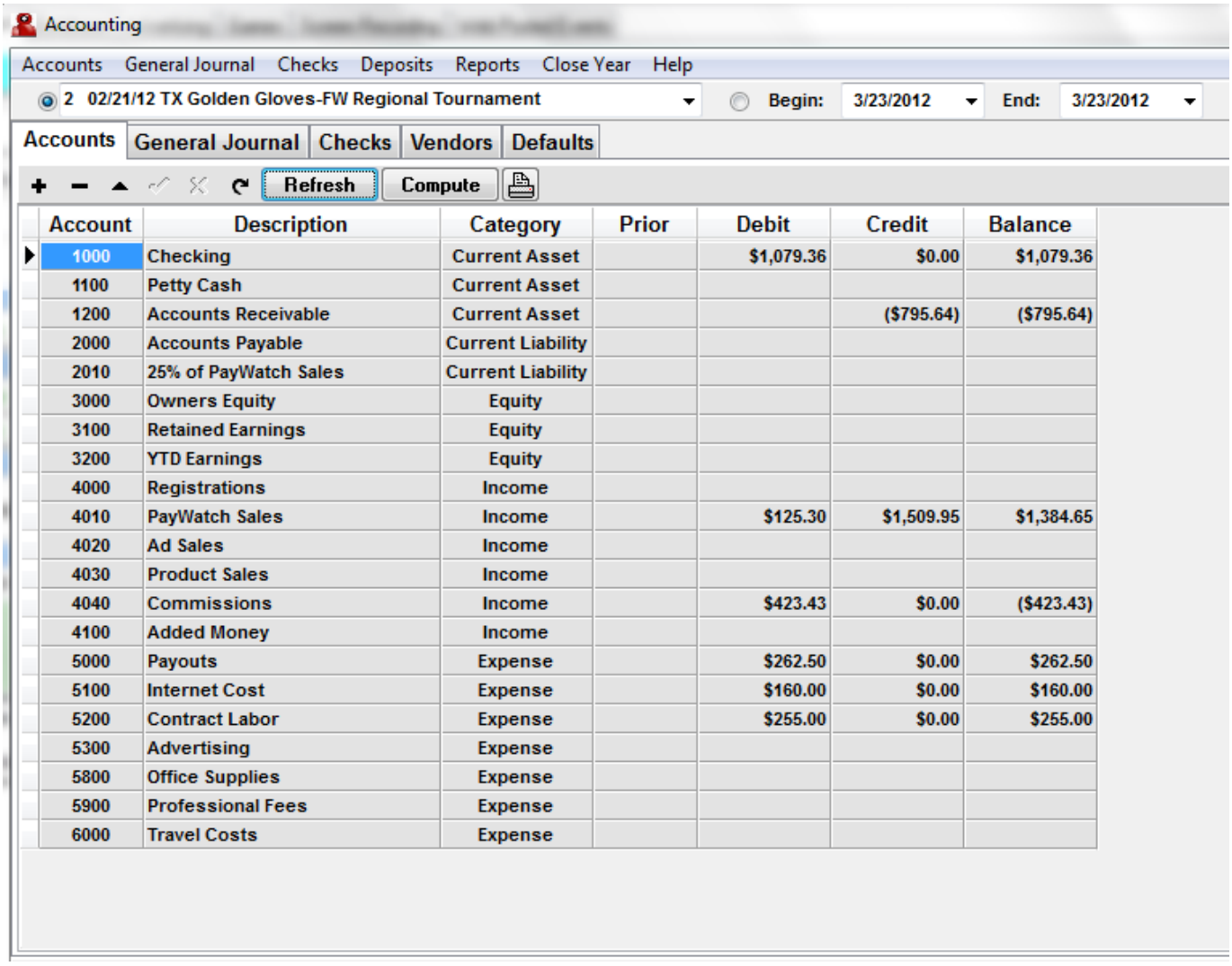
Charges – These are charges from our back office system for fees generated on Watchmedad.com credit card transactions. You won't see charges unless you hide Watchmedad.com fees from your contestants, in which case these fees will be charged back to you.

Inv – This field allows you to specify transactions from a single invoice number.

TF – This field allows you to specify transactions from a single Transfer Funds folio number. Sometimes you want to see all of the payments that are related to a single transfer funds amount. If you want to see if everything balances out you can take a TF folio number enter it into this field and tell it to Refresh, only those payments with that TF folio value will appear in the list.

Note: Remember, the more things you check and specify the more selective the search becomes.

4) To try how this works, select a particular date range and click the REFRESH button.
5) Then hit the ACCOUNTS tab and REFRESH again.
6) Now hit the COMPUTE button to compute the journal by that date range.

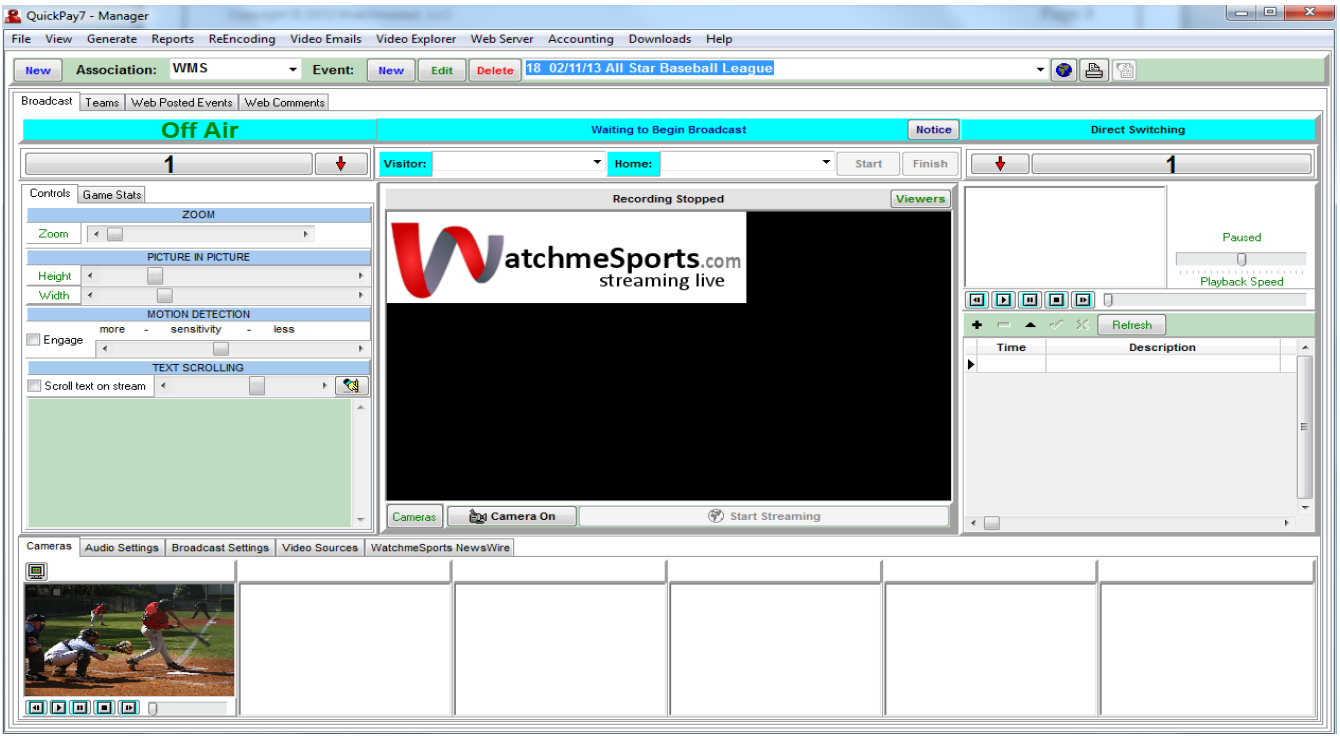


Account	Description	Category	Prior	Debit	Credit	Balance
1000	Checking	Current Asset		$1,079.36	$0.00	$1,079.36
1100	Petty Cash	Current Asset				
1200	Accounts Receivable	Current Asset			($795.64)	($795.64)
2000	Accounts Payable	Current Liability				
2010	25% of PayWatch Sales	Current Liability				
3000	Owners Equity	Equity				
3100	Retained Earnings	Equity				
3200	YTD Earnings	Equity				
4000	Registrations	Income				
4010	PayWatch Sales	Income		$125.30	$1,509.95	$1,384.65
4020	Ad Sales	Income				
4030	Product Sales	Income				
4040	Commissions	Income		$423.43	$0.00	($423.43)
4100	Added Money	Income				
5000	Payouts	Expense		$262.50	$0.00	$262.50
5100	Internet Cost	Expense		$160.00	$0.00	$160.00
5200	Contract Labor	Expense		$255.00	$0.00	$255.00
5300	Advertising	Expense				
5800	Office Supplies	Expense				
5900	Professional Fees	Expense				
6000	Travel Costs	Expense				

Part VI - Troubleshooting a dropped stream

1. Loss of internet

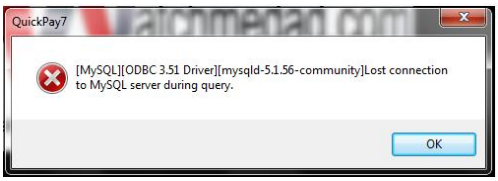
QuickPay 7 only functions properly if connected to the internet. When streaming live and saving it on our server an example of the broadcast screen when internet is lost looks as follows:



Notice it is off air, the start streaming button is gone but the camera is still in the camera bank.

When clicking on the icon on the bottom right of the screen, there are no bars for the internet.

Also if you tried to click the FINISH button, this message will appear:



How to fix this:

1) Reconnect to the internet. If it is wireless internet, then turn the wireless antenna back on.

If it is hardwired internet, go to the modem or transceiver and reset the device.

2) QuickPay is frozen. So hold CTRL + ALT + DELETE and start the TASK MANAGER. On the APPLICATIONS tab, right click on QuickPay 7 and select GO TO PROCESS. Then click the END PROCESS tab at the bottom right.

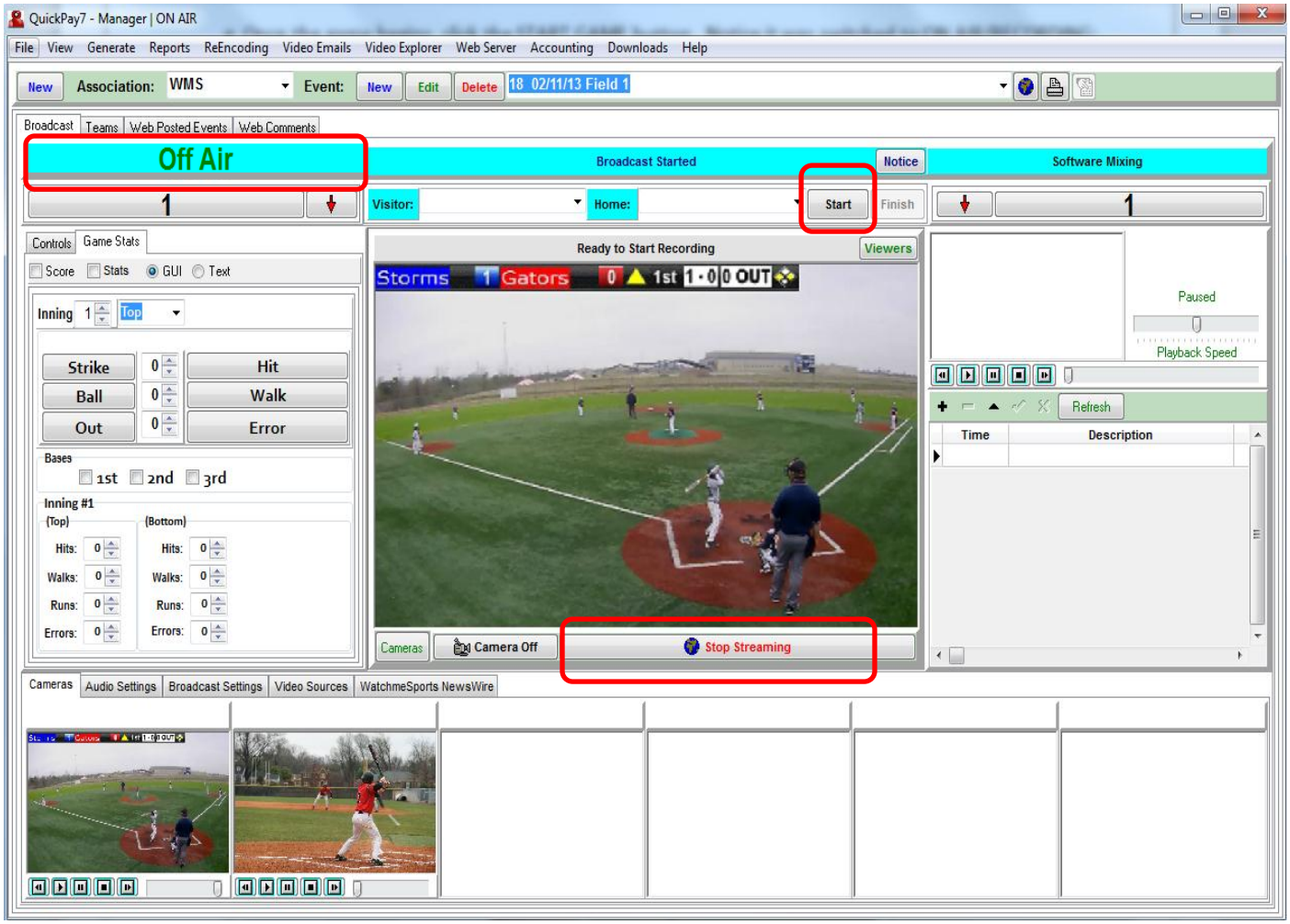
3) Restart QuickPay once internet is connected.

4) Make sure your audio is selected, the volume is turned up and select your camera to put in the camera bank.

5) Click Start Stream, choose the game that is to be streamed, click display score and START GAME. Reset the score.

2. QuickPay Freezes

Sometimes the software freezes for various reasons. The easiest way to know is that one of the buttons disappears when it should not. Below shows that Quikcpay is OFF AIR yet the STOP STREAMING button is highlighted. When the START STREAMING button is selected, QuickPay will recognize that it is ON AIR.



How to fix this:

1) Restart QuickPay since it is frozen it will reset itself. So hold CTRL + ALT + DELETE and start the TASK MANAGER. On the APPLICATIONS tab, right click on QuickPay 7 and select GO TO PROCESS. Then click the END PROCESS tab at the bottom right.

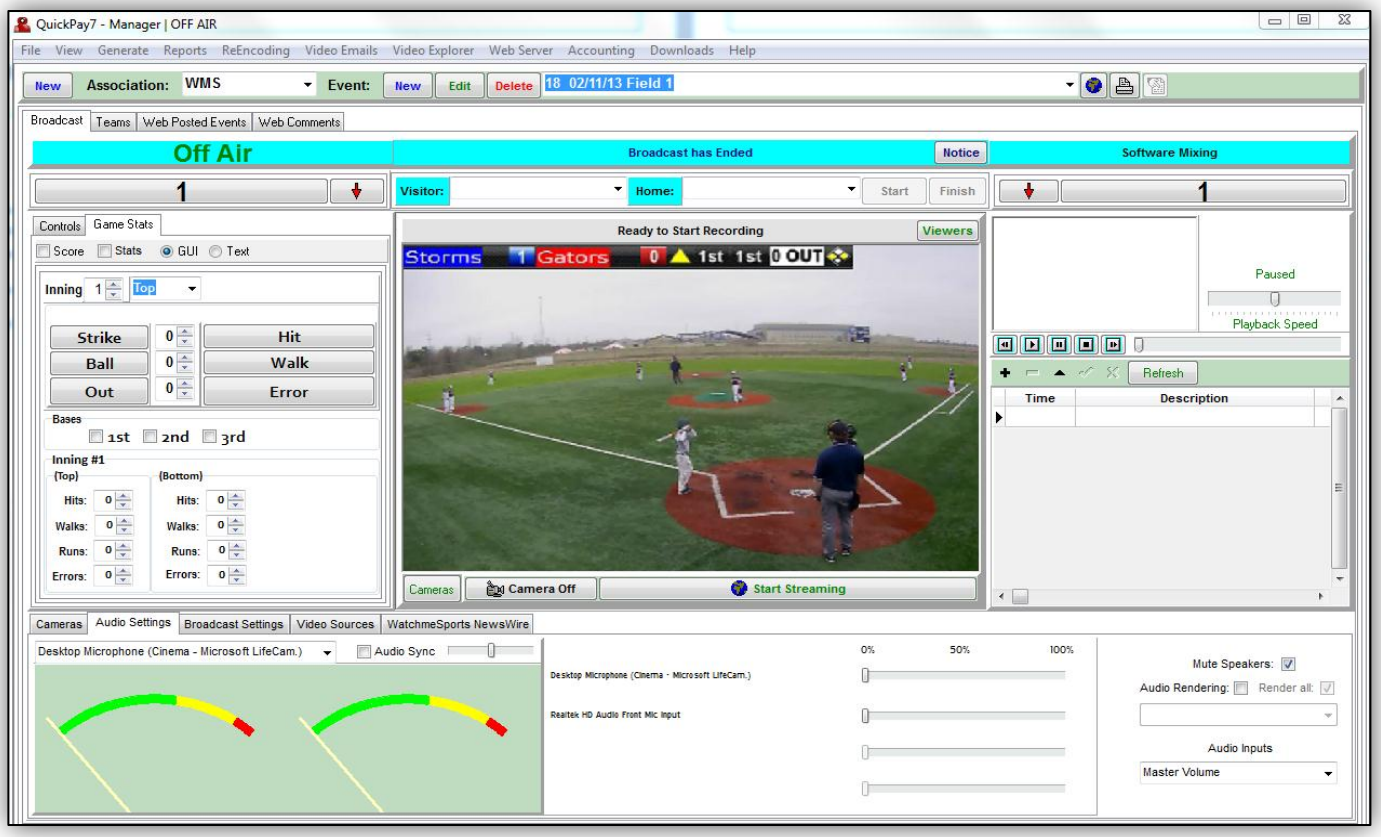
2) Make sure your sound is good, and select your camera to put in the camera bank.

3) Click Start Stream, choose the game that is to be streamed, click display score and START GAME. Reset the score.

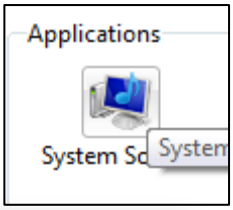
3. No sound

QuickPay 7 has multiple settings for a stream: Video only, sound only, video & sound.

Most stream with video & sound checked; therefore if the microphone becomes unplugged or is not read by QuickPay any longer, it will drop the stream. In this picture the audio settings meter is not reading anything nor is the volume button being read. Please note that the stream is still going meaning QuickPay 7 is On Air/Recording and the End Game button is ready to be selected.



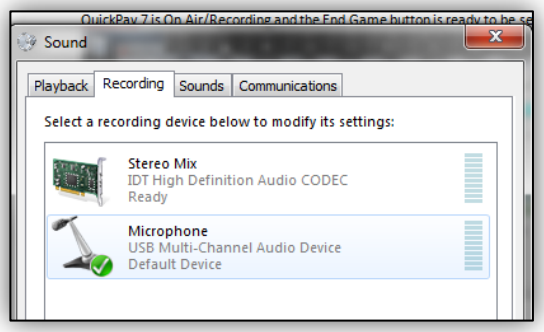
How to fix this:



1) Use your cursor and click the speaker button at the bottom right of your computer.

2) Open

the mixer. Select the applications option



3) Select the Recording tab and make sure that

Windows is correctly reading the microphone (there will

be green volume bars as you make noise)

4) Shut down QuickPay either using CTRL + ALT+ DELETE or by the red X.

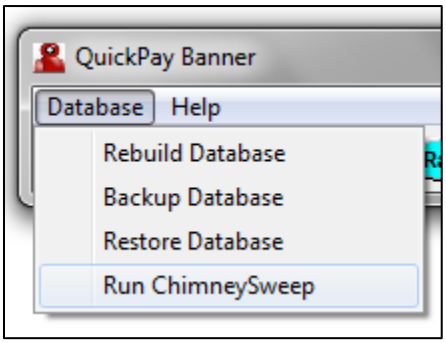
5) Restart Quickpay, plug in the sound device and make sure your sound is good, and select your camera to put in the camera bank.

6) Click Start Stream, choose the game that is to be streamed, click display score and START GAME. Reset the score.

Part VII – Rebuilding your Database in QuickPay 7

Rebuilding your Database in QuickPay 7 is a normal procedure. Since QuickPay 7 is such a vast program, many times database links and indexes can get broken from frequent use or closing QuickPay 7 by using CTRL-ALT_DELETE.

If this is your first time to run Chimney Sweep 5.1 with QuickPay 7, then please follow the steps below. If you have created a job and run Chimney Sweep 5.1, then please select the RUN JOB button now and follow the steps in Section II for guidance.



1. Creating a job in Chimney Sweep 5.1

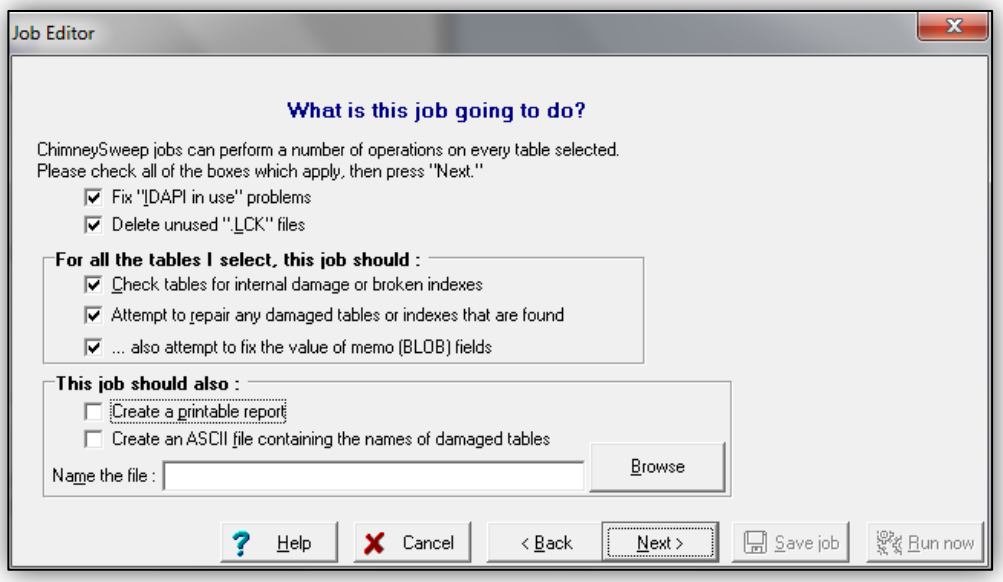
1) Open QuickPay 7

2) Click File and scroll to Desktop Apps

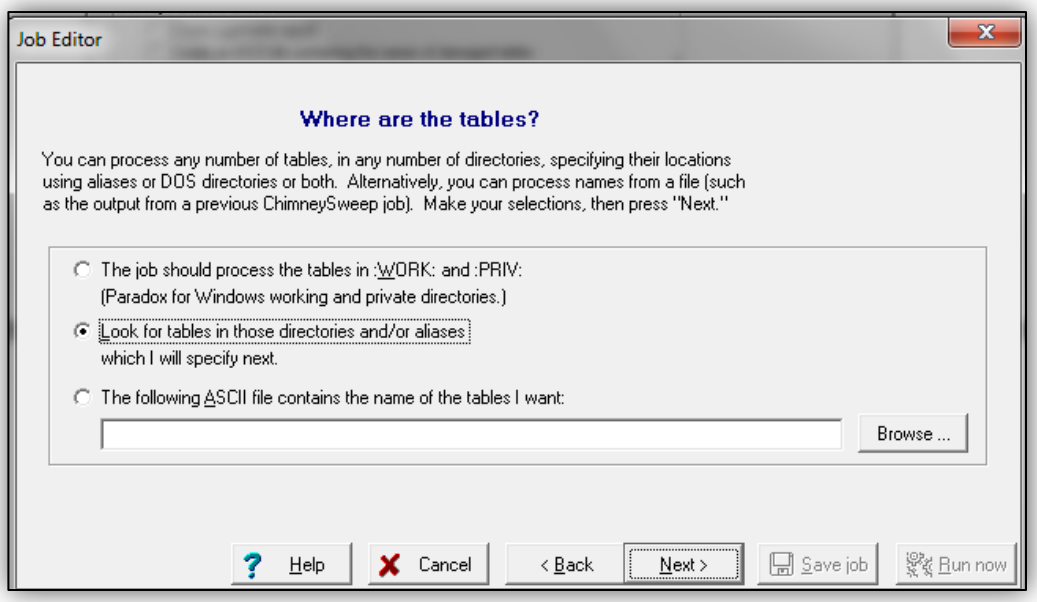
3) Allow QuickPay Banner to appear, select DATABASE-Run Chimney Sweep.

4) Please select the NEW JOB button. Then click the NEXT button.

5) A window pops up "What is this job going to do?". Please select the first 5 boxes and then click NEXT.



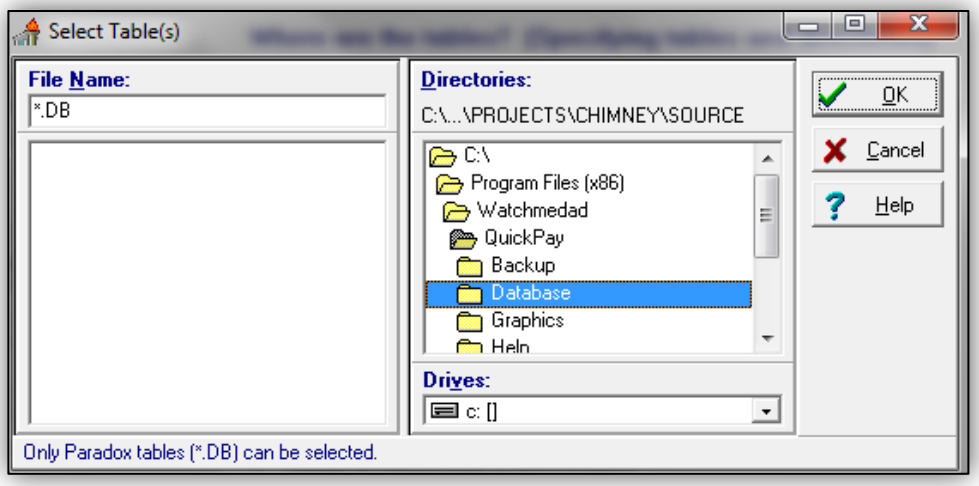
6) This opens the "Where have all the tables gone?" window. Select the 'look for tables in directories' dial and then click NEXT.



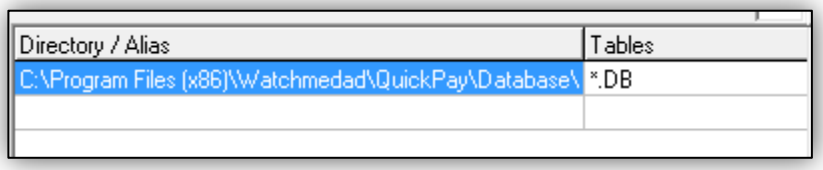
7) This opens the "Where are the tables?" window. Select the

button.

This opens QuickPay 7 on files on your C: drive. DOUBLE CLICK on DATABASE and click OK.



8) The file directory should look exactly like the picture below:

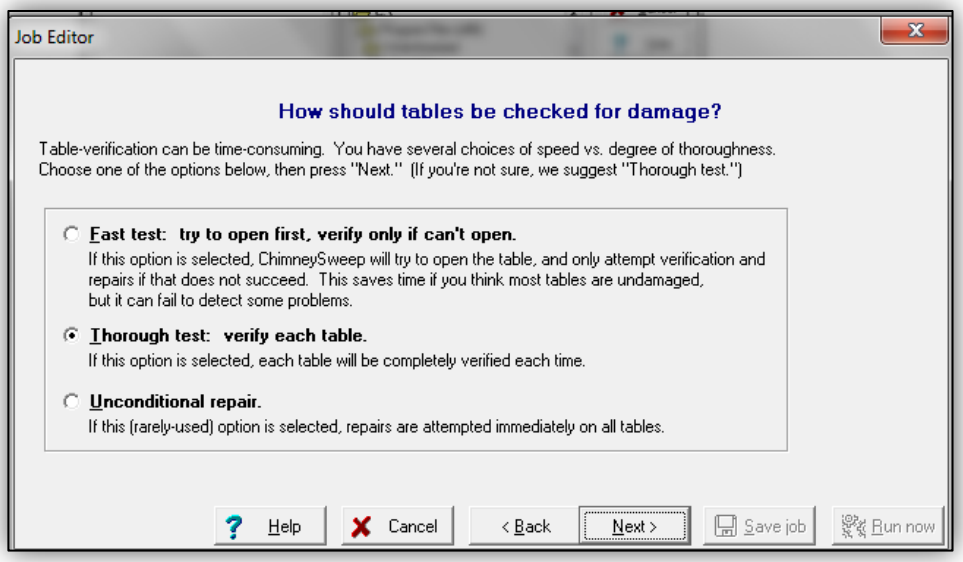


- If it does, then click NEXT.
- If Database is not at the end of the file directory, select the

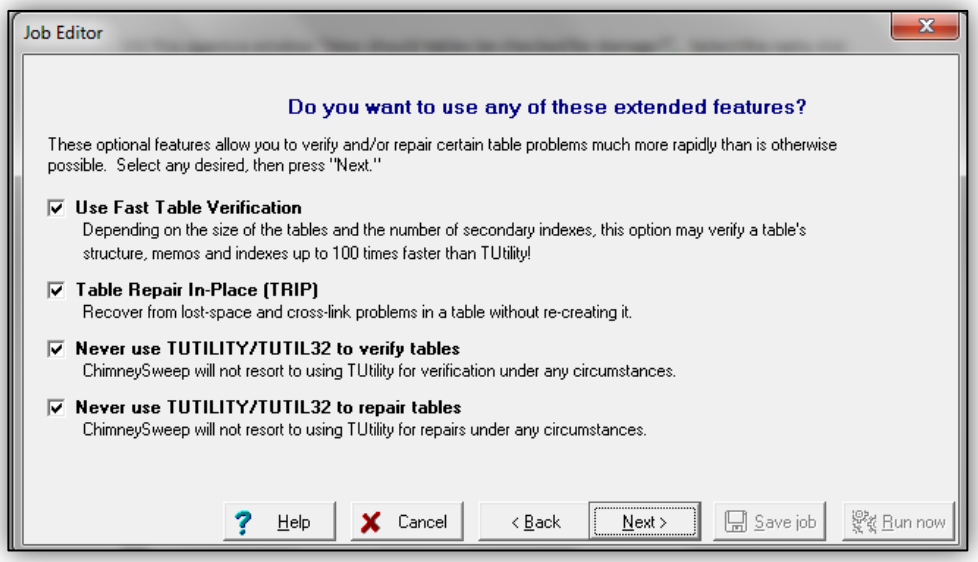
button.
- Then, follow step #7 again.

9) There is NO password to enter. Select NEXT.

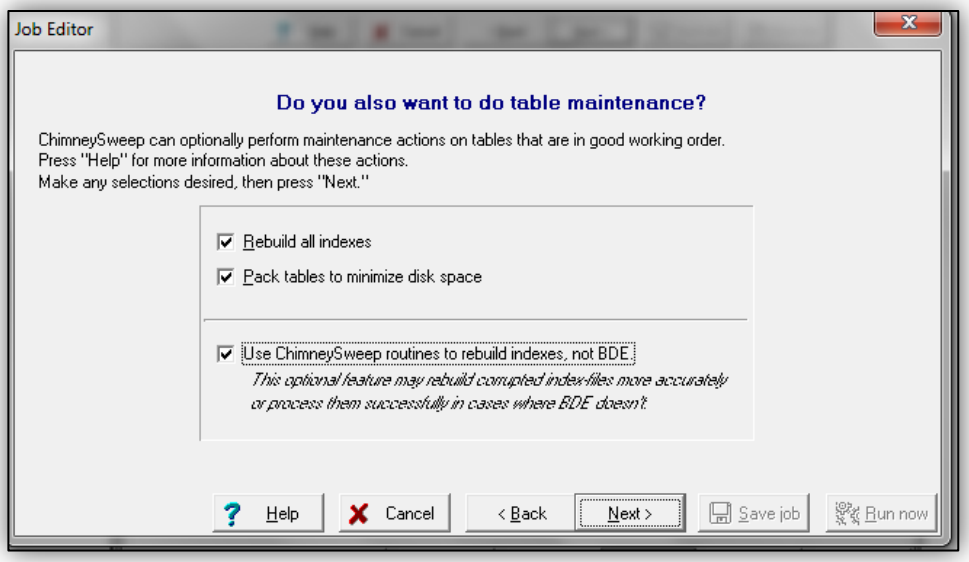
10) This opens a window "How should tables be checked for damage?". Select the radio dial: Through test: verify each table button. Then select NEXT.



11) This opens a window “Do you want to use any of these extended features?”. All four radio dials need to be selected. Then click NEXT.



12) This opens the “Do you also want to do table maintenance?” window. Select ALL 3 radio dials and then click the NEXT button.

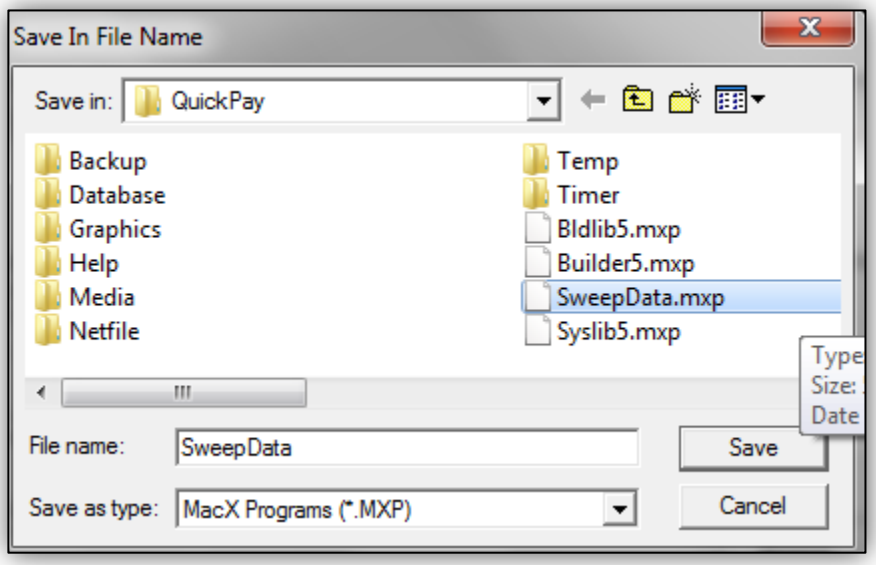


13) This opens the Miscellaneous and Advanced options window. Just select the NEXT button.

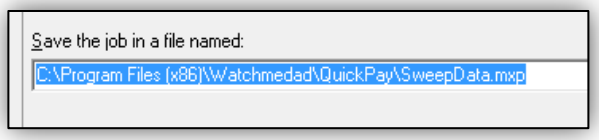
14) The FINISHED! Window pops up. Please name this procedure in the DESCRIPTION line as:

REBUILD DATABASE.

- Select the BROWSE button and select QPSweepdata.MXP option.



- Then select the SAVE button. The file name should be exactly like the picture below.



-

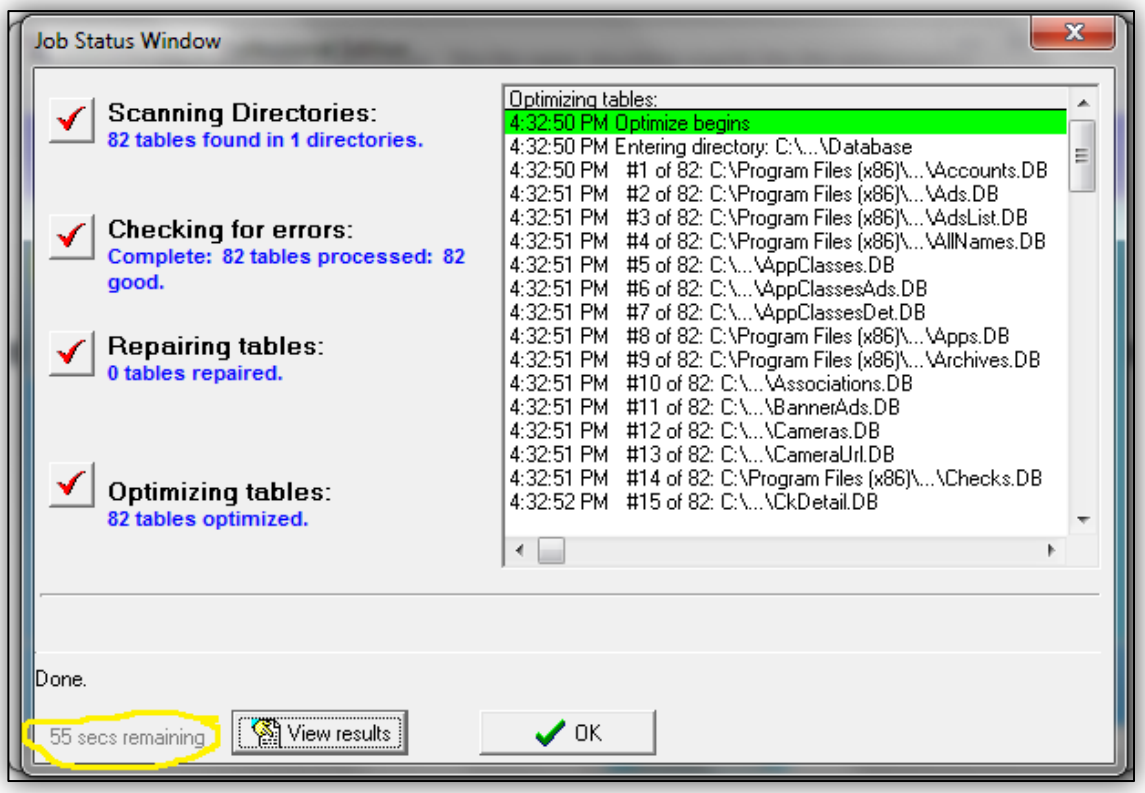
15) Select the SAVE JOB button.

2. Run the job in Chimney Sweep 5.1

1) Select the RUN JOB button.

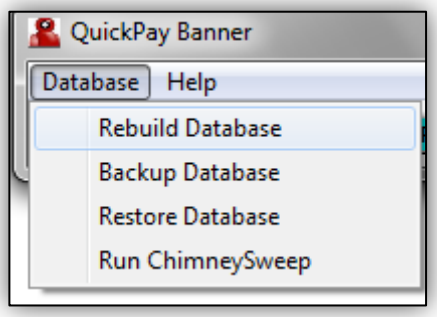
-Then select the Rebuild database file and the RUN JOB button.

17) PLEASE ALLOW THE TABLES TO TOTALLY REBUILD. DO NOT CLOSE THIS TABLE WHILE IT IS REBUILDING PHASE. NOTICE THE TIMER AT THE BOTTOM OF THIS PICTURE. PLEASE ALLOW IT TO FINISH AND THE PROGRAM WILL PULL UP THE MAIN MENU AGAIN WHERE YOU CAN CLOSE CHIMNEY SWEEP 5.1.



You have successfully rebuilt your indexes.

If this Rebuild Index job is erased with a QuickPay update, please contact support@watchmesports.com ASAP to let us know so you don't have to keep rebuilding the job.



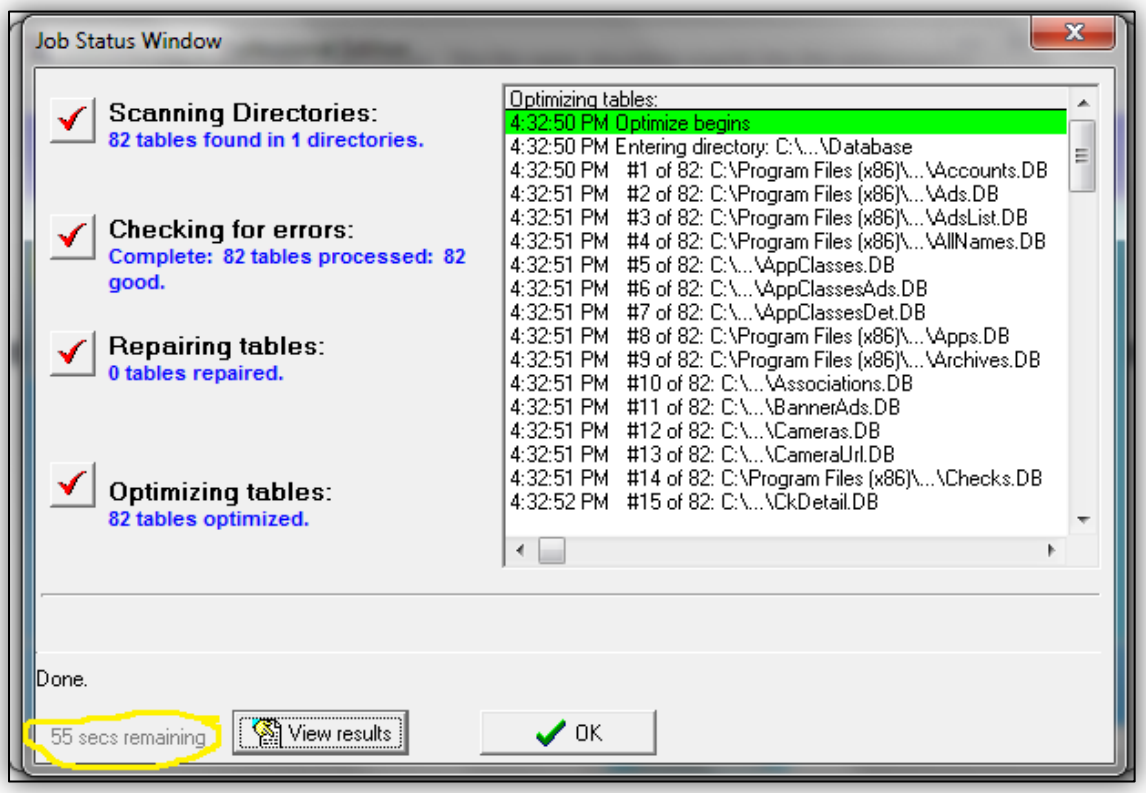
3. Rebuilding your Tables Database

a. Open QuickPay 7 again. Go to File ⟶ Desktop Apps.

b. QuickPay Banner program comes up.

c. Select Rebuild Database and follow prompts.

d. Again, it is very important to allow the counter on the bottom left of the screen to time out.



You have successfully rebuilt the table's portion of your database. QuickPay 7 will run properly now!

Conclusion:

This is a guide designed to help you broadcast a baseball tournament. QuickPay 7 has numerous other features not discussed in this guide. A great feature not discussed is the accounting portion of QuickPay. Please refer to the QuickPay 7 Full Version Manual on the WatchmeSports.com website for further assistance or contact us anytime at support@watchmesports.com.